THANK YOU

for purchasing the NINJA™ FIRESIDE360™ **SMOKELESS OUTDOOR HEATING SYSTEM**



REGISTER YOUR PURCHASE



registeryourninja.com



Scan QR code using mobile device

RECORD THIS INFOF	rmation
Model Number:	
Serial Number:	
Date of Purchase: (Keep receipt)	
Store of Purchase: _	

Model: OF100 Series Gas Type: LP (Liquid Propane)	Max Gas Supply = 0.4 PSI = 11 inWC = 2.74kPa
FLAME (Ambient) - Input: 31,000 Btu/h (9.1 kW) and manifold pressure 11 wc (2.74 kPa)	HEATER (Radiant) - Input: 49,000 Btu/h (14.4 kW) and manifold pressure 11 wc (2.74 kPa)

Conforms to applicable standard: CSA/ANSI Z83.26:20/CSA 2.37:20 Gas-fired Outdoor Infrared Patio Heaters

TIP: You can find the model and serial numbers on the QR code label on the inside of the enclosure door.

SharkNinja Operating LLC 89 A Street, Suite 100 Needham, MA 02494 1-855-427-5125 ninjakitchen.com

Illustrations may differ from actual product. We are constantly striving to improve our products, therefore the specifications contained herein are subject to change without notice.

Ninja and Fireside 360 are trademarks of Shark Ninja Operating LLC.

© 2025 SharkNinja Operating LLC.

This product may be covered by one or more U.S. patents. See sharkninja.com/patents for more information.













OF100 Series | Owner's Guide

IMPORTANT SAFETY INSTRUCTIONS

PLEASE READ AND UNDERSTAND THIS ENTIRE MANUAL BEFORE ATTEMPTING TO ASSEMBLE, OPERATE OR INSTALL THE PRODUCT.

THIS MANUAL CONTAINS IMPORTANT INFORMATION ABOUT THE ASSEMBLY. **OPERATION AND MAINTENANCE OF THIS PRODUCT.**

GENERAL SAFETY INFORMATION IS PRESENTED IN THESE FIRST FEW PAGES AND IS ALSO LOCATED THROUGHOUT THE MANUAL.

KEEP THIS MANUAL FOR FUTURE REFERENCE AND TO EDUCATE NEW USERS OF THIS PRODUCT. THIS MANUAL SHOULD BE READ IN CONJUNCTION WITH THE LABELING ON THE PRODUCT. SAFETY PRECAUTIONS ARE ESSENTIAL WHEN ANY MECHANICAL OR PROPANE-FUELED EQUIPMENT IS INVOLVED. THESE PRECAUTIONS ARE NECESSARY WHEN USING, STORING AND SERVICING THIS ITEM.

USING THIS EQUIPMENT WITH THE RESPECT AND CAUTION DEMANDED WILL REDUCE THE POSSIBILITIES OF PERSONAL INJURY OR PROPERTY DAMAGE. THE FOLLOWING SYMBOLS SHOWN BELOW ARE USED EXTENSIVELY THROUGHOUT THIS MANUAL.

ALWAYS HEED THESE PRECAUTIONS. AS THEY ARE ESSENTIAL WHEN USING ANY **MECHANICAL OR FUELED EQUIPMENT.**

SAFETY SYMBOLS

	Read and review instructions for operation and use.
Λ	Indicates the presence of a hazard that can cause personal injury, death, or substantial property damage if the warning included with this symbol is ignored.
	Indicates need to take care to avoid contact with hot surface. Always use hand protection to avoid burns.
	Indicates need to take care when in the vicinity of or handling explosive materials.
	Indicates risk of fire/flammable materials.
	Indicates risk for exposure to carbon monoxide.

OF100Series IB REV Mv12

IMPORTANT SAFETY INSTRUCTIONS

OUTDOOR HOUSEHOLD USE ONLY • READ ALL INSTRUCTIONS BEFORE USE

ADANGER indicates an imminently hazardous situation which, if not avoided will result in death or serious injury.

AWARNING indicates an imminently hazardous situation which, if not avoided may result in death or serious injury.

ACAUTION indicates an imminently hazardous situation which, if not avoided, may result in minor or moderate personal injury, or property damage.

ADANGER Failure to comply with the precautions and instructions provided with this heater can result in death, serious bodily injury and property loss or damage from hazards of fire, explosion, burn, asphyxiation and/or carbon monoxide poisoning. Only persons who can understand and follow the instructions should use or service this heater.

WARNING For outdoor use only

ADANGER CARBON MONOXIDE HAZARD This appliance can produce carbon monoxide which has no odor. Using it in an enclosed space can kill you. Never use this appliance in an enclosed space such as a camper, tent, car, garage, or home.

ADANGER

IF YOU SMELL GAS:

- 1. Shut off gas to the appliance.
- 2. Extinguish any open flame.
- **3.** If odor continues, keep away from the appliance and immediately call your gas supplier or fire department.

AWARNING

Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance. An LP-cylinder not connected for use shall not be stored in the vicinity of this or any other appliance.

AWARNING

Certain materials or items, when stored under or near the heater, will be subjected to radiant heat and could be seriously damaged.

AWARNING

BURN HAZARD

- Never leave heater unattended when hot or in use.
- Keep out of reach of children.

CONSUMER

RETAIN THIS MANUAL FOR FUTURE REFERENCE

IMPORTANT SAFETY INSTRUCTIONS

OUTDOOR HOUSEHOLD USE ONLY • READ ALL INSTRUCTIONS REFORE USE

A DANGER

- Failure to comply with the precautions and instructions provided with this outdoor fire pit can result in death, serious bodily injury and property loss or damage from hazards of fire, explosion, burn, asphyxiation and/or carbon monoxide poisoning. Only persons who can understand and follow the instructions should use or service this outdoor fire pit.
- For use with liquid propane gas only.
- **DO NOT** connect to a remote gas supply.
- **DO NOT** use solid burning fuels such as wood, charcoal briquettes, lump charcoal, manufactured logs, driftwood, trash, leaves, paper, cardboard, plywood, painted/stained/pressure treated wood in this outdoor fire pit.
- **EXPLOSION FIRE HAZARD** Keep solid combustibles, such as building materials, paper or cardboard, a safe distance away from the outdoor fire pit as recommended by the instructions.
 - o Provide adequate clearances around air openings into the combustion chamber.
 - o **DO NOT** store gasoline, other flammable vapors and liquids or an LP-cylinder not connected in the vicinity of this or any other heater. Keep outdoor fire pit area clear and free from combustible materials and cleaning solvents. Do not use outdoor fire pit in areas with high dust content. During operation, this product can be a source of ignition.
 - o When not in use, the gas must be turned off at the supply tank.
- CARBON MONOXIDE HAZARD. This outdoor fire pit is a combustion heater. All combustion heaters produce carbon monoxide (CO) during the combustion process. This product is designed to produce extremely minute, non-hazardous amounts of CO if used and maintained in accordance with all warnings and instructions. Do not block air flow into or out of the heater.
 - o Carbon Monoxide (CO) poisoning produces flu-like symptoms, watery eyes, headaches, dizziness, fatigue and possibly death. You can't see it and you can't smell it. It's an invisible killer. If these symptoms are present during operation of this product, get fresh air immediately!
 - For outdoor use only.
 - **NEVER** use inside house, or other unventilated or enclosed areas.
 - This outdoor fire pit consumes air (oxygen). Do not use in unventilated or enclosed areas to avoid endangering your life.
- BURN HAZARD DO NOT leave outdoor fire pit unattended when in use or when hot.
 - o Alert children and adults to the hazards of high surface temperatures. Stay away from these surfaces to avoid burning skin or igniting clothing. Children and pets must be supervised when in the area of the outdoor fire pit. Stay at least 12" away from the perimeter and 18" away from the top of the fire pit.
 - Outdoor fire pit surfaces and surrounding area are hot when in use. To avoid burns, do not touch hot surfaces. Allow the unit to completely cool for at least 45 minutes, unless you are wearing protective equipment (such as insulated or heat-resistant gloves/mittens).
 - **DO NOT** move this outdoor fire pit when in use or when hot. Wait at least 45 minutes after turning OFF the burners before moving the outdoor fire pit.
- For installation on (or over) noncombustible floors only.
- Minimum clearance from all sides is 3 ft (0.91 m) and top 7 ½ ft (2.29 m).
- **DO NOT** use with soft cover or hard lid when igniting or when burners are in operation.
- **DO NOT** wear loose clothing when outdoor fire pit is in use.
- **NEVER** lean over this outdoor fire pit when igniting or when in use.
- **DO NOT** leave or hang clothing or other flammable materials near or on the outdoor fire pit when in use.
- It is imperative that the controls, burners and circulating air passageway of the outdoor fire pit are kept clean. This outdoor fire pit needs to be thoroughly cleaned and inspected on a regular basis.
 - o Open door to clean and inspect the hose and regulator before each use of the outdoor fire pit.
 - Replace the hose and regulator before operating the outdoor fire pit if there is evidence of abrasion, wear, cuts, or leaks, the hose and
 - Depending on the amount of use, more frequent cleaning may be required. Do not operate until all parts have been repaired or replaced. o Refer to Cleaning and Maintenance section of this manual for detailed instructions.
- Burners shall be inspected at regular intervals, minimally once a month and when replacing ceramic stones. If there is evidence of damage, replace only with authentic Ninja replacement burners.
- Spiders and insects can nest in burner or orifices. This dangerous condition can damage outdoor fire pit and render it unsafe for use. Clean burner holes by using a heavy-duty pipe cleaner. Compressed air may help clear away smaller particles.
- **DO NOT** use with the tank and hose outside of the enclosure to prevent trip hazard and accidental damage.
- **DO NOT** cook food on this outdoor fire pit or throw anything into the flame.
- **DO NOT** use in or on boats or recreational vehicles.
- **DO NOT** use this outdoor fire pit if any part has been under water.
- **DO NOT** store any combustible materials in the base enclosure, including Owner's Guide or other instructions.
 - o **DO NOT** use the base enclosure for storage of any other materials or items. Certain materials or items, when stored under the outdoor fire pit, will be subjected to radiant heat and could be seriously damaged.
- **DO NOT** modify for use in any other or indoor location. Modification will result in a safety hazard. Use only as an outdoor heater.
- Any guard or other protective device removed for servicing or cleaning of the outdoor fire pit must be replaced before use.
- Use only with Ninja branded ceramic rocks. Do not touch ceramic rocks when in use or at least 45 minutes after turning OFF the burners.
- Minimum ambient operating temperature for safe use of the outdoor fire pit shall be 15°F (-9°C).

SAVE THESE INSTRUCTIONS

IMPORTANT SAFETY INSTRUCTIONS

OUTDOOR HOUSEHOLD USE ONLY • READ ALL INSTRUCTIONS BEFORE USE

AWARNING

Failure to position the parts in accordance with these instructions and diagrams or failure to use only original Ninja™ Fireside360™ accessories or replacement part may result in property damage or personal injury.

ACAUTION

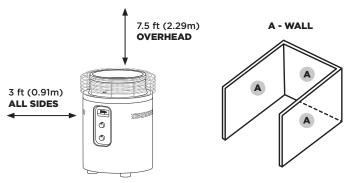
- When not in use, cover fire pit to protect the ceramic rocks from the elements and prolong their lifespan.
- Avoid exposing ceramic rocks to extreme temperature changes. This may lead to thermal shock and cracking.
- Dust from the ceramic rocks may cause minor irritation to skin and eyes. In case of contact, wash the affected area with water. Wash hands after handling.
- Avoid inhalation of dust from the ceramic rocks.

AWARNING

- ALWAYS use in accordance with all applicable local, state and national codes. Contact your local fire department for details on outdoor burning.
- Apartment dwellers: Check with management to learn the requirements and fire codes for using a liquid propane (LP) gas outdoor fire pit in your apartment complex.
- LP gas characteristics: a. LP gas is flammable and hazardous if handled improperly. Become aware of the characteristics before using any LP gas
 product. b. LP gas is explosive under pressure, heavier than air, and settles/pools in low areas. c. LP gas in its natural state has no odor. For your safety,
 an odorant is added that smells like rotten cabbade. d. Contact with LP gas can cause freeze burns to skin.
- LP gas tank needed to operate. Only tanks marked "propane" may be used.
 - The LP gas cylinder must be constructed and marked in accordance with the U.S. Department of Transportation (D.O.T.) Specifications for LP-Gas Cylinders, or the Standard for Cylinders, Spheres and Tubes for the Transportation of Dangerous Goods and Commission, CAN/ CSA-R333 as applicable
 - LP gas tank must be in vertical position for vapor withdrawal.
 - The LP gas tank must have a listed overfilling prevention device (OPD) and a QCCI or Type I (CGA810) LP gas tank connection.
 - The LP gas tank must have a tank collar to protect the tank valve.
 - o **NEVER** use an LP gas tank with a damaged body, valve, collar or footing.
 - o Dented or rusted LP gas tanks may be hazardous and should be checked by your LP gas supplier prior to use.
 - The LP gas tank should not be dropped or handled roughly.
 - Tanks must be stored outdoors, out of the reach of children and must not be stored in a building, garage or any other enclosed area.
 Your LP gas tank must never be stored where temperatures can reach over 125°F.
 - o **DO NOT** insert any tool or foreign object into the valve outlet or safety relief valve. You may damage the valve and cause a leak. Leaking propane may result in explosion, fire, severe personal injury or death.
 - o **NEVER** keep an LP gas tank in a hot car or trunk. Heat will cause the gas pressure to increase, which may open the relief valve and allow
 - Place dust cap on cylinder valve outlet whenever the cylinder is not in use. Only install the type of dust cap on the cylinder valve outlet
 that is provided with the cylinder valve. Other types of caps or plugs may result in leakage of propane.
 - DO NOT store a spare LP gas tank under or near this appliance. m. Never fill the cylinder beyond 80 percent full. n. A fire causing serious injury or damage to property may occur if the above is not followed exactly.
- Your outdoor fire pit has been checked at all factory connections for leaks. Recheck all connections as described in the "Operating Instructions" section, as shipping can loosen connections.
- Check for leaks even if your unit was assembled for you by someone else.
- **DO NOT** operate if a gas leak is present. Gas leaks may cause a fire or explosion.
- You must follow all instructions in the "Checking for Leaks" section before operating. To prevent a fire or explosion when testing for a leak:
 - o **ALWAYS** perform a leak test before lighting this outdoor fire pit and each time the tank is connected for use.
 - o No smoking. **DO NOT** use or permit sources of ignition in the area while conducting a leak test.
 - Conduct the leak test outdoors in a well-ventilated area.
 - o **DO NOT** use matches, lighters or a flame to check for leaks.
 - The use of alcohol, prescription or non-prescription drugs may impair the user's ability to properly assemble or safely operate the appliance.
 - Strong odors, colds, sinus congestion, etc. may prevent the detection of propane. Use caution and common sense when testing for leaks.
 - DO NOT use this outdoor fire pit until any and all leaks are corrected. If you are unable to stop a leak, disconnect the LP gas supply. Call
 a gas appliance serviceman or your local LP gas supplier.
- When transporting, keep cylinder secured in an upright position with cylinder valve turned off.
- DO NOT move the unit when propane tank is installed and open.
- DO NOT open door or close door rapidly when in use.
- **DO NOT** operate unit while door is open. Ensure door is always closed during use.

AWARNING

- 1 To reduce the risk of fire, explosion, seriously bodily injury or death to persons, or property damage when using the outdoor gas appliance, follow basic precautions, including the following:
- 2 The installation must conform with local codes or, in the absence of local codes, with either ANSI Z 223.1/NFPA S4 NATIONAL FUEL GAS CODE, CSA B149.1 Natural gas and propane installation code, or CSA B149.2 Propane storage and handling code.
- **3** LP gas fire pit models are designed for use with a standard 20-pound (9.07-kg) liquid propane gas tank, not included with fire pit. Never connect your gas fire pit to an LP gas tank that exceeds this capacity.
- **4** This outdoor gas appliance shall be used only outdoors and shall not be used in a building, garage, or any other enclosed area.



- **5** An appliance is considered to be outdoors if installed with shelter no more inclusive than with walls on three sides, but with no overhead cover. All openings must be permanently open. Sliding doors, garage doors, windows, or screened openings are not considered as permanent openings.
- **6** The fire pit must be placed on a level and heat-resistant surface.
- 7 The outdoor gas appliance shall not be located and used under overhead unprotected combustible construction.
- **8** Open the enclosure door and inspect the gas cylinder supply hose before each use. If the hose shows excessive abrasion or wear, or is cut, it **MUST** be replaced before using the outdoor gas appliance.

SAVE THESE INSTRUCTIONS

PROPANE TANK AND REGULATOR SAFETY

AWARNING

This is a liquid propane configured fire pit. DO NOT attempt to reconfigure for use with natural gas.

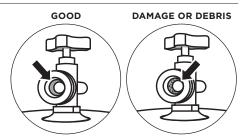
• The LP gas tank (not included) shall be a standard 20-pound (9.07-kg) LP capacity or 47.6-pound (21.6-kg) water capacity as stated by the manufacturer and marked as such. It shall be approximately 12 in (31.1 cm) in diameter by 18-3/8 in (46.35 cm) high is the maximum size LP gas tank to use. Tanks must have a D.O.T. certification (A) and a testing date (B) that is within five years of current use. **NEVER** connect your fire pit to a tank that exceeds this capacity.



- Other tanks may be acceptable provided they are compatible with the fire pit retention means (tank scale).
- The tank used must be constructed and marked in accordance with the Specifications for LP Gas Cylinders of the U.S. Department of Transportation (D.O.T.); or the Canadian Standard for Cylinders, Spheres and Tubes for Transportation of Dangerous Goods and Commission, CAN/ CSA-B339, as applicable.
- Tank must have a shutoff valve terminating in an LP valve outlet that is compatible with a Type 1.
- Tanks must be furnished with a listed OPD (Overfilling Prevention Device) and a Type 1 (CGA 791) tank connection.
- · The tank must include a collar to protect the tank valve.
- · Never fill the cylinder beyond 80% full.
- The tank must include a safety relief device that has a direct connection with the vapor space of the
 tank. This prevents the tank from being overfilled, which may cause malfunction of the LP gas tank,
 regulator, and/or fire pit.
- Turn off LP supply at cylinder when appliance is not in use.

REGULATOR ASSEMBLY INFORMATION

- 1 The regulator and hose assembly supplied with this fire pit must be used. This regulator has a flow-limiting device built into the fire pit that will restrict the flow of gas in the event that a leak is detected.
- Regulator is designed for vapor withdrawal. Cylinder must be upright when fire pit is in use.
- 3 Only a replacement regulator and hose assembly specified by SharkNinja Operating LLC must be used. (UL-listed Type 1 (CGA 791) tank-connection device as described in the latest edition of ANSI Z21.81).
- Prior to connecting regulator to LP tank, inspect rubber seal on the tank for damage. If deterioration is observed, such as visible cracks and/or pitting, the tank must be returned unused to the seller.



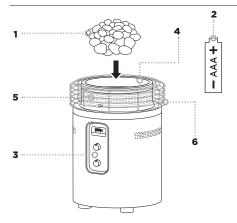
- 5 Inspect regulator valve, port, and assembly. Look for any damage or debris. Remove as necessary.
- 6 Inspect hose for damage.
- 7 Check and confirm the LP gas tank valve is closed. Turn clockwise.

AWARNING

If the information above is not followed exactly, a fire causing serious injury or death could occur.

NOTE: This fire pit is fitted with a thermopile to shut off gas supply in event of a flameout. Do not attempt to remove or modify this safety device.

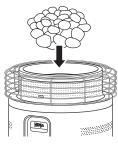
SETTING UP THE NINJA™ FIRESIDE360™ SMOKELESS OUTDOOR HEATING SYSTEM

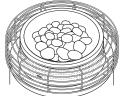


Part	Description
1	Ninja Ceramic Rocks
2	AAA Battery
3	Control Panel
4	Flame burner
5	Emitter
6	Emitter Guard

NINJA CERAMIC ROCKS PLACEMENT

 Place the rocks into the bowl at top of the fire pit.



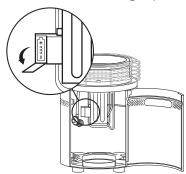


WARNING: Use only Ninja ceramic rocks.
Use of non-ceramic fire pit rocks may result in explosion hazard resulting in personal injury or damage to the unit.

BATTERY INSTALL

Before installing the tank or igniting the fire pit, be sure that your battery is installed.

- 1 Open the fire pit door.
- 2 Remove the battery cover on the back wall of the unit.
- Install one AAA battery in the battery compartment.
- 4 Place the cover back in its original position.



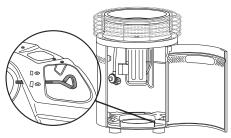
- Always purchase the correct size and grade of battery. (AAA)
- Clean the battery contacts and those of the device prior to battery installation.
- Ensure the battery is installed in the correct polarity (+ and -)
- Remove the battery if not to be used for an extended period of time.
- Remove a used battery promptly.

5 | ninjakitchen.com | ninjakitchen.com | 6

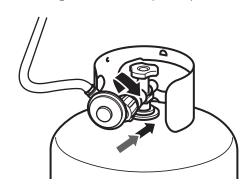
ATTACHING LP GAS CYLINDER TANK AND REGULATOR

LP GAS CYLINDER TANK PLACEMENT

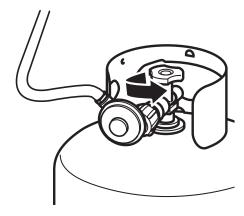
Open rear door. Loosen tank clamp.



- 2 Place LP gas tank cylinder into opening slot area.
- 3 Rotate cylinder into position so the valve opening faces you.
- 4 Hand-tighten tank clamp. DO NOT use any tools.
- 5 Hand-tighten regulator connector to tank valve, turning clockwise to a complete stop.



- 6 Slowly open tank valve counterclockwise fully.
- 7 Complete gas leak check.

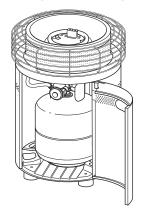


AWARNING DO NOT SMOKE WHILE PERFORMING THIS TEST, AND REMOVE ALL SOURCES OF IGNITION.

GAS LEAK TEST

- Combine 1 tsp. liquid dish soap with 1 cup of water in a spray bottle.
- Spray mixture on all of gas lines and connection points.
- If you see expanding large bubbles, then you have a gas leak.
- If you have a gas leak, shut off gas and call customer service at 1-800-365-0135.

CORRECT TANK INSTALL AND ATTACHMENT



HOW TO IGNITE THE NINJA™ FIRESIDE360™ SMOKELESS OUTDOOR HEATING SYSTEM

BEFORE IGNITING

- 1 Ensure nothing but the included ceramic rocks are in the bowl at the top of the fire pit.
- 2 Turn on gas supply by slowly opening tank valve completely.
- **3** Close the door.

FLAME BURNER IGNITION

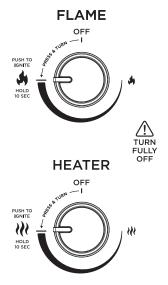
- Press the FLAME dial in at the OFF position and turn it counterclockwise to the IGNITE position shown in the illustration.
- Push the dial in and hold for 10 seconds to ignite the burner. You will hear a clicking sound as the spark is produced.
- 3 After 10 seconds, release the dial and turn between and to adjust flame height.
- **4** After use, ensure dial is turned to the OFF position and gas is shut off at the tank valve.

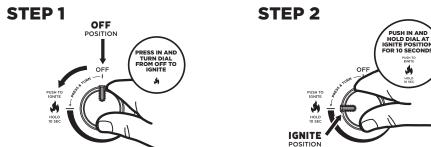
HEATER BURNER IGNITION

- Press the HEATER dial in at the OFF position and turn it counterclockwise to the IGNITE position shown in the illustration.
- **2** Push the dial in and hold for 10 seconds to ignite the burner. You will hear a clicking sound as the spark is produced.
- 3 After 10 seconds, release the dial and turn between ₩ and w to adjust flame height.
- **4** After use, ensure dial is turned to the OFF position and gas is shut off at the tank valve.

TIP: If using both burners, ignite flame first, then heater.







NOTE: If the burner does not ignite after 10 seconds of the igniter clicking, turn the dial to the OFF position. Wait for 5 minutes and repeat the ignition sequence. If the issue persists then the igniter may need to be replaced. Call customer service 1-800-365-0135 and do not use your fire pit. If you do not hear a clicking sound, please ensure you have installed the included AAA battery in the correct orientation (– downward, + upward) in the compartment inside the unit.

7 | ninjakitchen.com | ninjakitchen.com | ninjakitchen.com |

PROPANE TANK LIFE CHART

FLAME	HEATER	ESTIMATED RUN TIME
HI	HI	5 Hours
LOW	HI	6 Hours
HI	LOW	8 Hours
LOW	LOW	8 Hours
OFF	н	8 Hours
OFF	LOW	12 Hours
НІ	OFF	14 Hours
LOW	OFF	28 Hours

COLD WEATHER

Run time will be impacted by cold weather. Chart based on 50°F Ambient Temperature.



SCAN HERE for setup and

ignition help.

AFTER USE

- 1 Turn dials to OFF position, ensuring that they spring back into place, and shut off gas by turning the tank valve clockwise.
- **2** While the Ninja™ Fireside360™ is made with weather resistant materials, use of a cover is recommended to extend the life of the product.
- **3** Allow the fire pit to cool for 45 minutes before covering or moving. Disconnect the propane tank before moving.

NINJA™ FIRESIDE360™ SMOKELESS OUTDOOR HEATING SYSTEM UPGRADES - SOLD SEPARATELY

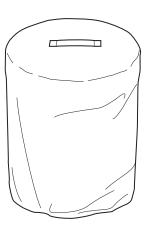


EXPLORE NINJA™ FIRESIDE360™ UPGRADES

SOLD SEPARATELY

Scan QR code to view the full assortment.

DANGER Do not use with soft cover or hard lid when igniting or when burners are in operation.



Ninja™ FireSide360™ Soft Cover - XSKOFCVR

The Ninja™ FireSide360™ Soft Cover is built to protect your fire pit year-round. The lightweight, quality fabric is UV and water resistant, keeping the elements out and integrity intact.



Ninja™ FireSide360™ Ceramic Rock Cover - XSKOFMLID

This circular, stainless steel cover fits directly over the top of your Fireside360™ to protect the ceramic rocks from rain and other elements.



Ninja™ FireSide360™ Hard Cover - XSKOFELID

This circular, stainless steel cover is designed to fit over the radiant heater on your Fireside360™ to protect from rain and other elements.



Ninja™ FireSide360™ Replacement Rocks - 816DN100

These rocks were specially designed to enhance the appearance and performance of your fire pit. Carefully selected for durability and heat resistance, they help distribute flames evenly while adding a stylish, finished look to your fire pit.

ONLY USE WITH NINJA CERAMIC ROCKS

9 ninjakitchen.com ninjakitchen.com

CLEANING AND MAINTAINING THE NINJA™ FIRESIDE360™ SMOKELESS OUTDOOR HEATING SYSTEM

- ALWAYS ensure gas flow is OFF, burner dials are in the OFF position, and the fire pit has cooled before cleaning or maintenance.
- If you plan on storing your fire pit outdoors, we recommend covering your fire pit when it's not in use. We recommend using the Ninja™ FireSide360™ Soft Cover, to keep your fire pit safe from the elements and reduce the potential for rust
- Keep the ignitor area on the ambient burner and radiant burner clear and free from build up of soot, salt, leaves, or debris that may accumulate over time.

Fire Pit Exterior

For regular maintenance, use a sponge with liquid dish soap and water to remove any dirt or grime. DO NOT use any abrasive metal brushes, or steel wool to clean the exterior of your fire pit. Doing so will damage the coating and/or stainless-steel material.

DO NOT disassemble or remove parts for cleaning.

Emitter & Emitter Guard

For regular maintenance, use a sponge with liquid dish soap and water to remove any dirt or grime.

It's completely normal for gold and blue hues to emerge on your emitter after a handful of burns. This patina is caused by the stainless-steel reacting to the intense heat generated inside your fire pit, but it doesn't affect its performance.

However, if you'd like to keep your fire pit as shiny as the first time you took it out of the box, you can polish it up with Bar Keepers Friend. Using a damp rag, rub a small amount of Bar Keepers Friend along the outside of your fire pit in the direction of the stainless steel's grain. There may be some discoloration to the stainless steel - this is a protective patina which forms during normal use.

NOTE: To ensure optimal performance, we rigorously test each fire pit before it gets to you. You may notice a faint patina out of box as a result.

Routine Maintenance

Clean the gas nozzle screen area at least once a year, or after not using the fire pit for extended periods of time. Brush away any debris on the outside of the nozzle screen and use compressed air to remove any remaining debris.

Routine burner inspection is recommended to ensure safe operation over time. For detailed cleaning and inspection instructions, scan QR code below:



Insect and Spider Web Safety Inspection

Spiders and small insects occasionally spin webs or make nests in the burner tubes during transit and warehousing. These webs can lead to gas-flow obstruction that could result in a fire in and around burner tubes. This type of fire is known as flashback and can cause severe damage to your fire pit and create an unsafe operating condition for the user.

Although an obstructed burner tube is not the only cause of flashback, it is the most common cause and can lead to a fire beneath the fire pit.

To reduce the chance of flashback, check and clean the burner/venturi tube for insects and insect nests. We recommend cleaning the burner tubes at least once a month in late summer or early fall when spiders are most active. A clogged tube can lead to fire under the fire pit. Also perform this cleaning procedure if your fire pit has not been used for an extended period.

Flame Burner Bowl

Before cleaning, ensure you have removed the ceramic rocks from the bowl. For regular maintenance, use a sponge with liquid dish soap and water to remove any dirt or grime. If you'd like to keep your fire pit as shiny as the first time you took it out of the box, you can polish it up with Bar Keepers Friend. Using a damp rag, rub a small amount of Bar Keepers Friend along the outside of your fire pit in the direction of the stainless steel's grain.

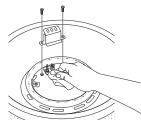
Flame Burner

It is essential to keep the burner ports clean to ensure safe operation. For regular maintenance, use a sponge with liquid dish soap and water to remove any dirt or grime.

To maintain the life and health of your burner, do not grill food on the fire pit.

Flame Burner Thermopile

Soot may build up over time. To clean the ambient burner thermopile, remove the screws and lift the thermopile cover. Use a non linting wipe to remove any soot or debris. Once clean, screw the cover back into position.



TROUBLESHOOTING GUIDE

FIRE PIT WILL NOT IGNITE

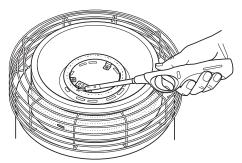
Before troubleshooting, reference how to ignite burners to ensure proper ignition instructions were followed. If ignition is still unsuccessful, check that the regulator is attached correctly to the propane tank and that the battery is installed with the correct orientation.

MANUAL IGNITION:

Follow instructions to use a utility lighter to manually light the burners:

Flame Burner

- 1 Ensure both the flame burner and heater burner dials are turned to OFF.
- Turn on gas supply by following the instructions designated by your propane tank.
- **3** Position the lit utility lighter over the ignition area.



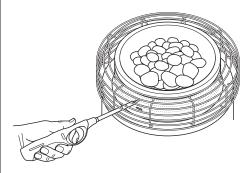
4 Push flame dial in and turn to ignite position. Remove utility lighter once flame is visible. Continue to hold dial in for 10 seconds after flame is lit.



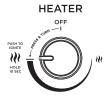
5 Release dial and turn counterclockwise to adjust flame height.

Heater Burner

- 1 Ensure both the flame burner and heater burner dials are turned to OFF.
- 2 Turn on gas supply by following the instructions designated by your propane tank.
- 3 Position the lit utility lighter in the view port.



4 Push heater dial in and turn to ignite position. Remove utility lighter once flame is visible through the viewport and heater holes. Continue to hold dial in for 10 seconds after flame is lit.



5 Release dial and turn counterclockwise to adjust heat output.

11 ninjakitchen.com ninjakitchen.com

TROUBLESHOOTING GUIDE - CONT.

PROBLEM	RESOLUTION
	Ensure gas flow is off.
	Unscrew regulator hose.
Gas flow issue including uneven heating, low heat output, failed ignition, inconsistent or improper flame patterns across burner.	Screw regulator hose back on, ensuring connection is not cross-threaded. Propane tanks often have a fail-safe mechanism to restrict flow of gas in the case of abnormal flow. This can happen if the regulator hose is not screwed on properly.
Low or empty propane tank.	Refill or replace tank.
	Ensure gas flow is off.
	Straighten bent or kinked regulator hose.
Bent or kinked regulator hose.	Perform a soapy water test.
Bont of Minica regulator nose.	If soapy water test passes, problem has been resolved.
	If soapy water test fails, replace regulator hose.
	Ensure gas flow is off.
	Straighten bent or kinked regulator hose.
Dont on kinks of pours grated and line	Perform a soapy water test.
Bent or kinked corrugated gas line.	If soapy water test passes, problem has been resolved.
	If soapy water test fails, call customer service 1-800-365-0135 and do not use your fire pit.
Down and the same distance	Ensure gas flow is off, and burner dial is in OFF position.
Burner ports are dirty.	Clean burner ports (Refer to Cleaning & Maintenance section.)
Fire pit is running but temperature is not responding to set point and is dropping unexpectedly.	This could be caused by burner blowout or low gas level. Turn ignition dial to O OFF, then attempt to reignite flame. If reignition is unsuccessful, check tank fuel level.
Ignition is not working. There are no clicking sounds when lighting.	Replace the battery and ensure it's inserted correctly.
Burner doesn't ignite after 10 seconds of igniter clicking.	Turn the dial to the off position. Wait for 5 minutes and repeat the ignition sequence. If the issue persists then the igniter needs to be replaced. Call customer service: 1-855-427-5125 and do not use your fire pit.



TWO (2) YEAR LIMITED WARRANTY

NJA 2 YR LMTD WRNTY FIREPIT US ENG

The Two (2) Year Limited Warranty ("warranty") applies to purchases made from SharkNinja Operating LLC ("SharkNinja") and authorized retailers of SharkNinja. Warranty coverage applies to the original owner and to the original product only and is not transferable. The warranty period starts from the date of original purchase* from SharkNinja or an authorized SharkNinja retailer.

SharkNinia warrants that the original product shall be free from defects in material and workmanship for a period of two (2) years from the date of purchase when it is used under normal household conditions and maintained according to the requirements outlined in the owner's guide. SharkNinja will determine, at its sole discretion, whether your warranty claim is eligible for coverage under this warranty policy. The warranty period, coverage and exclusions for the original product are outlined below:

Coverage Period	Warranty Includes
2 years	Ignitor electrode, reflector mesh, nozzles, valves, ignition module (excluding battery compartment corrosion), burners (excluding heat discoloration), emitter, guard, media pan, main housing (excluding heat discoloration), and ceramic rocks (covered for damage during shipping only). Excludes surface rust.

*California residents only: The warranty period begins on the original date of delivery or pickup.

What is covered by this warranty?

- 1. The original unit and/or non-wearable parts deemed defective, in SharkNinja's sole discretion, will be repaired or replaced up to two (2) years from the original purchase date.
- 2. If you purchase a replacement part directly from SharkNinja's website at ninjaaccessories.com, or in the event a replacement unit or part is issued by Sharkninja, the warranty coverage will not restart. Instead, it will end six (6) months following the receipt date of the replacement unit or part or at the end of the remaining warranty for the original product, whichever is later. SharkNinja reserves the right to replace the unit with one of equal or greater value

What is not covered by this warranty?

- 1. Normal wear and tear (including of wearable parts such as knobs, hoses, handles, etc., which require regular maintenance and/or replacement to ensure the proper functioning of your product), UV exposure, and paint damage, are not covered by this warranty. Replacement parts are available for purchase at **niniaaccessories.com**. You are not required to use authorized SharkNinia parts to maintain your warranty. However, SharkNinja is not obligated to pay for repairs of non-genuine SharkNinja parts or repairs due to damage or defect caused by non-genuine SharkNinia parts.
- 2. Any original product that has been tampered with (any changes or alterations to the original product that affect its performance or cause damage or defects) or used for commercial or food service purposes beyond normal household use.
- 3. Damage caused by misuse, abuse, negligent handling, failure to perform required maintenance, or damage due to mishandling in transit.
- 4. Consequential, incidental, indirect, special, exemplary and punitive damages.
- 5. Damages or defects caused by persons other than SharkNinja, including damage or defects caused in the process of shipping, altering, repairing the original product (or any of its parts) when the alteration or defects caused by persons other than SharkNinja. However, SharkNinja is not obligated to pay for damage or defects caused by persons other than SharkNinja.
- 6. Damages or defects resulting from failure to assemble or operate the original product in accordance with SharkNinia's owner's guide.
- 7. Products purchased, used, or operated outside North America.

How to get service

If your original product fails to operate properly while in use under normal household conditions within the warranty period, visit **niniakitchen.com/support** for product care and maintenance self-help. Our Customer Service Specialists are also available at 1-800-365-0135 to assist with product support and warranty service options. So we may better assist you, please register your product online at registeryourninja.com and have the product on hand when you call.

SharkNinja will cover the cost for the customer to send in the unit to us for repair or replacement. A fee of will be charged when SharkNinja ships the repaired or replacement unit.

How to initiate a warranty claim

You must call 1-800-365-0135 to initiate a warranty claim. You will need the receipt as proof of purchase. We also ask that you register your product online at registeryourninja.com and have the product on hand when you call, so we may better assist you. A Customer Service Specialist will provide you with return and packing instruction information.

How state law applies

This warranty gives you specific legal rights, and you also may have other rights that vary from state to state. Some states do not permit the exclusion or limitation of incidental or consequential damages, so the above may not apply to you.

Both you and SharkNinia agree that this warranty is intended to be your sole remedy for any defects in the original product.