

NINJA THIRSTI™ TRAVEL BOTTLE 5-YEAR GUARANTEE

Ninja Thirsti Travel Bottle has taken product testing to a whole new level to deliver 5-star product experiences to you, our valued consumers.

We proudly guarantee that the drinkware will be free from defects in workmanship and materials for 5 years.

Visit ninjawarranty.com to learn more about the 5-Year Guarantee.

Ninja Thirsti Travel Bottle 5-Year Guarantee

The 5-Year Guarantee applies to purchases made from authorized retailers of SharkNinja Operating LLC. Warranty coverage applies to the original purchaser and to the original product only. This warranty is not transferrable.

Material & Workmanship

SharkNinja warrants that Ninja Thirsti Travel Bottle will be free from defects in material, construction, or workmanship for the lifetime of the product under normal use and following care instructions. SharkNinja will replace the original Ninja Thirsti Travel Bottle product if the original product is deemed defective in material, construction, or workmanship within 5 years from the date of purchase.

Insulation Properties

Under the 5-Year Guarantee, SharkNinja warrants that the Ninja Thirsti Travel Bottle will maintain vacuum performance when used as directed for 5 years. Scratches, stains, discoloration, and the natural breakdown of colors and materials due to normal wear and tear from extended use that do not impact vacuum insulation properties are not covered by this warranty. If a defect occurs as the result of the Product's intended use according to the care instructions during the Warranty Period, we will repair or replace, at our discretion, the defective product or part.

SharkNinja warrants that the drinkware bottle complies with regulations covering materials in contact with food. Upon examination of the product by SharkNinja, if it is found to be defective, SharkNinja reserves the right to replace the entire product, or, if no longer available, replace with a similar product of equal or greater value.

Exclusions

This warranty does not cover:

- Scratches, stains, discoloration, and the natural breakdown of colors and materials due to normal wear and tear from extended use
- Normal product wear and tear, such as stains, discoloration, or scratches on the exterior of the product
- Damage to the interior or exterior of the product arising from improper use or failure to follow the use and care instructions
- Damage, such as dents or scratches, to the product caused by dropping the product excessively
- Damage caused by use of scouring pads, steel wool, abrasive cleaners, or bleach
- Incidental or consequential damages
- Damage to component parts or malfunction due to alteration or accident

How to get service

If your drinkware fails to work properly while in use under normal conditions within the warranty period, visit ninjakitchen.com/support for information about how to start a warranty claim or for product care and maintenance self-help. Our Customer Service Specialists are also available at **1-855-427-5130** to assist with product support and warranty service options. So we may better assist you, please register your product online at registryourninja.com and have the product on hand when you call.

SharkNinja will cover the cost for the customer to send in the unit to us for replacement.

How to initiate a warranty claim

You must call **1-855-427-5130** to initiate a warranty claim. You will need the receipt as proof of purchase (to document the date of your purchase) and to confirm that you are the original purchaser. We also ask that you register your product online at registryourninja.com and have the product on hand when you call, so we may better assist you.

Limitations and how state law applies

To the extent permitted by law, the limited warranty and remedies set forth above are exclusive and in lieu of all other warranties and remedies. If we cannot lawfully disclaim statutory or implied warranties, then to the extent permitted by law, all such warranties will be limited in duration to the duration of this express limited warranty and to refund, repair, or replacement service as determined by us in our sole discretion. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. Some states do not allow the exclusion or limitation of incidental or consequential damages, so our exclusion or limitation may not apply to you.

This warranty gives you specific legal rights, and you also may have other rights that vary from state to state.