

# THANK YOU

for purchasing the Ninja CRISPI™ Air Fryer



## REGISTER YOUR PURCHASE



registryourninja.com



Scan QR code using mobile device

## RECORD THIS INFORMATION

Model Number: \_\_\_\_\_

Serial Number: \_\_\_\_\_

Date of Purchase: \_\_\_\_\_  
(Keep receipt)

Store of Purchase: \_\_\_\_\_

## TECHNICAL SPECIFICATIONS

Voltage: 120V- 60Hz

Watts: 1500W

**TIP:** You can find the model and serial numbers on the QR code label on the back of the unit by the power cord.

**SharkNinja Operating LLC**  
**US: Needham, MA 02494**  
**1-877-646-5288**  
**ninjakitchen.com**

Illustrations may differ from actual product. We are constantly striving to improve our products, therefore the specifications contained herein are subject to change without notice.

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FN100Series\_IB\_REV\_Mv9



@ninjakitchen

# NINJA

## CRISPI™

### FN100 Series | Owner's Guide



# IMPORTANT SAFETY INSTRUCTIONS

INDOOR HOUSEHOLD USE ONLY. READ ALL INSTRUCTIONS BEFORE USE



Read and review instructions to understand operation and use of product.



Indicates the presence of a hazard that can cause personal injury, death or substantial property damage if the warning included with this symbol is ignored.



Avoid contact with hot surface. Always use hand protection to avoid burns.



For indoor and household use only

## ⚠️ WARNING

Failure to follow these instructions could result in electric shock, fire, or burn hazard that could cause property damage, personal injury, or death. When using electrical appliances, basic safety precautions should always be followed, including the following:

### DO NOT touch hot surfaces or exhaust vent.

- The PowerPod™ adapter, Ninja TempWare™ containers, and crisper plates become extremely hot during use. To prevent burns or serious injuries:
  - Always grasp glass containers by handles using oven mitts. DO NOT touch the glassware container.
  - Grasp PowerPod™ at the top.
  - DO NOT touch any other components without protective hot pads or insulated oven mitts.
- During use, hot air and steam is released. Keep hands and face at a safe distance from the air outlet socket vent.

### USER QUALIFICATIONS

- DO NOT allow children use, clean, maintain, or play with the appliance. Close supervision is necessary when used near children.
- Close supervision is needed when used by persons with reduced physical, sensory, or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.

### INTENDED USE

- Use this appliance for air frying ONLY. DO NOT use for deep-frying. DO NOT use this appliance for anything other than its intended use.

### SELECT A SAFE LOCATION

- Be sure the appliance is in an appropriate location before you start using it. DO NOT move or relocate when in use. Extreme caution must be used when the glassware containers contain hot food, oil, or liquids. Improper use may result in spilled food that can cause serious burns or personal injury.

### INDOOR COUNTERTOP USE ONLY

- This appliance is for indoor household use only. DO NOT use outdoors or in moving vehicles or boats.
- For countertop use only. Ensure the surface is level, clean, and dry. DO NOT place near the edge of the worktop.

### KEEP AWAY FROM HEAT

- To prevent the risk of fire or property damage, DO NOT place appliance or power cord on a stovetop. Never place on hot surfaces, near a hot gas or electric burner, or in an oven.

### ALLOW SPACE FOR VENTILATION

- DO NOT cover the air intake vent or air socket vent while unit is operating. Doing so will prevent even cooking and may damage the unit or cause it to overheat. Keep all objects 6 inches away from vent while unit is in use.

# IMPORTANT SAFETY INSTRUCTIONS

INDOOR HOUSEHOLD USE ONLY. READ ALL INSTRUCTIONS BEFORE USE

## ⚠ WARNING

Failure to follow these instructions could result in electric shock, fire, or burn hazard that could cause property damage, personal injury, or death. When using electrical appliances, basic safety precautions should always be followed, including the following:

### PLUG DIRECTLY INTO AN APPROPRIATE SOCKET

- 11 Keep the appliance and its cord out of reach of children.
- 12 Select a socket above the countertop that allows the cord to be routed out of reach of children and away from hot surfaces and appliance vents.
- 13 This appliance has a polarized plug (one blade is wider than the other). To reduce the risk of electric shock, this plug is intended to fit into a polarized outlet only one way. If the plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. DO NOT attempt to modify the plug in any way.
- 14 To reduce the risk of the appliance being pulled down, potentially resulting in serious burns or impact injury:
  - DO NOT let cord hang over edge of table or counters.
  - DO NOT use an extension cord.
  - A short power-supply cord is used to reduce the risk of cord being grabbed or becoming entangled and to reduce the risk of people tripping over a longer cord.

### DO NOT USE IF DAMAGED

- 15 Regularly inspect the appliance and power cord. If the appliance is damaged in any way (including the power cord or plug), DO NOT use. During operation, if the appliance malfunctions, immediately stop use and call Customer Service.

### PREPARING FOR OPERATION

- 16 ALWAYS ensure the PowerPod is properly secured on a Ninja TempWare container before operating.

### FILL TO APPROPRIATE LEVELS

- 17 To prevent food contact with heating element that may cause injury or affect the safe use of the appliance, DO NOT overfill the TempWare container with food past the lip of the container.

### CHECK FOOD TEMPERATURE

- 18 Socket voltages can vary, affecting the performance of your product. To prevent possible illness, use a thermometer to check that your food is cooked to the temperatures recommended.

### CLEANING

- 19 ALWAYS turn unit off and unplug from socket when not in use and before cleaning.
- 20 To protect against electric shock, DO NOT immerse cord, plugs, or main unit housing in water or other liquid.
- 21 DO NOT clean with metal scouring pads. Pieces can break off the pad and touch electrical parts, creating a risk of electric shock.
- 22 See Cleaning section.

### NO MODIFICATIONS OR UNAPPROVED ACCESSORIES

- 23 Modifications or the use of accessories or parts not recommended by SharkNinja may result in fire, electric shock, or injuries. Use only cooking containers, accessories, attachments, or replacement parts that are recommended or sold by SharkNinja.
- 24 To avoid damage to heating element, NEVER remove finger guard from the PowerPod.

### NINJA TEMPWARE GLASS CONTAINERS USE & CARE

Employ care, as glass will become hot during and after use.

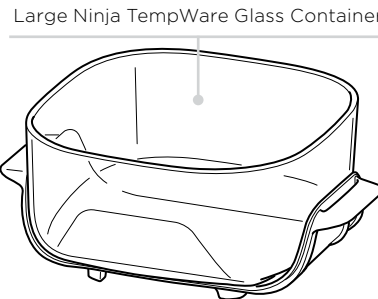
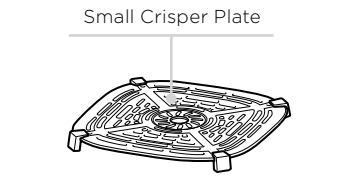
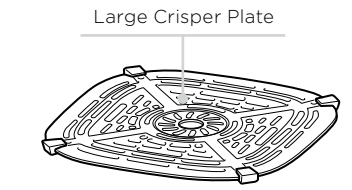
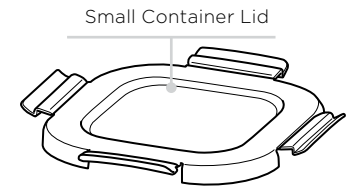
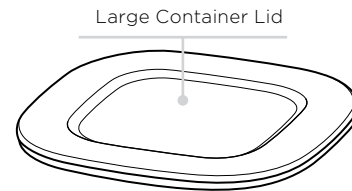
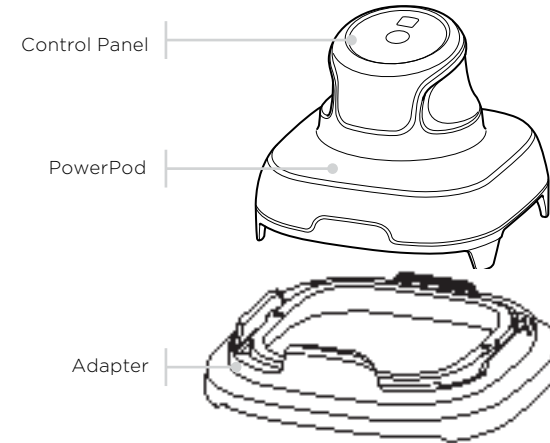
There are some risks associated with using glassware for cooking:

- (1) Breakage due to a sudden temperature change applied to the glassware
- (2) Breakage due to impact if the glassware is dropped or knocked against a hard object
- (3) Burning when handling hot glassware.

- Avoid sudden temperature changes to glassware. DO NOT add cool or cold liquid to hot glassware. DO NOT place hot glassware on a wet or cool surface, or directly on countertop or metal surface. Allow hot glassware to cool on a rack, pot holder, or dry cloth. Be sure to allow hot glassware to cool before washing, refrigerating, or freezing.
- DO NOT use Ninja TempWare Glass Containers on or under a flame or other direct heat source, including on a stovetop, under a broiler, on a grill, or in a toaster oven.
- Grasp glass containers by handles. Avoid touching and handling hot glassware directly without protective hot pads or insulated oven mitts.
- Be careful when handling broken glass because pieces may be extremely sharp and difficult to locate.
- DO NOT use or repair any glassware that is chipped, cracked, or severely scratched.
- DO NOT drop or hit glassware against a hard object or strike utensils against it.

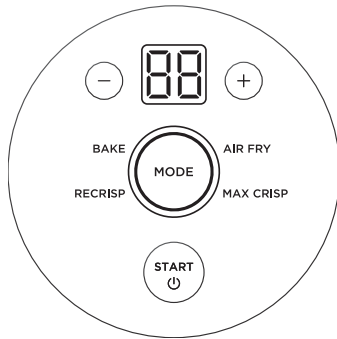
Ninja TempWare Glass Containers are freezer safe, microwave safe, and dishwasher safe and may be washed by hand using non-abrasive cleansers and plastic or nylon cleaning pads if scouring is necessary. They are not oven or stovetop safe. Plastic lids are for microwave and storage use only and are BPA free.

## PARTS & ACCESSORIES



# SAVE THESE INSTRUCTIONS

# GETTING TO KNOW YOUR NINJA CRISPI™



To resume cooking, place the PowerPod back on the Ninja glass container and press the START/POWER button.

## FUNCTION BUTTONS

**RECRISP:** Revive leftovers by gently warming them, leaving you with crispy results.

**AIR FRY:** Use to give food crispiness and crunch with little to no oil.

**MAX CRISP:** Blast your food with high heat for the ultimate crisp. Best for prepackaged frozen foods.

**BAKE:** Create decadent baked treats and desserts.

**NOTE:** Functions may vary by model.

## OPERATING BUTTONS

**START/POWER button:** Press to turn the PowerPod on. When the PowerPod is attached to a container, press to start or stop cooking. Press and hold for 2 seconds to turn off the PowerPod.

**MODE button:** Press to cycle through to desired function.

**TIME - and + buttons:** Use to adjust the cook time in any function before or during cooking.

## BEFORE FIRST USE

- 1 Remove and discard any packaging material, stickers, and tape from the unit.
- 2 Remove all accessories from the package and read this manual carefully. Please pay particular attention to operational instructions, warnings, and important safeguards to avoid any injury or property damage.
- 3 Wash the containers, adapter, crisper plates, and lids in hot, soapy water, then rinse and dry thoroughly. **NEVER** clean the PowerPod in the dishwasher.

# USE & CARE GUIDE

## POWERPOD™

- 1 The PowerPod should **NEVER** be used on any container or vessel other than the Ninja glass container.
- 2 The PowerPod should **NEVER** be used when not on a Ninja glass container.
- 3 When placing PowerPod on the Ninja glass container, **ALWAYS** ensure easy-grip handles are aligned with the sides of the pod, **NOT** the front and back.
- 4 PowerPod will pause automatically when removed from the Ninja glass container. To resume cooking, place the PowerPod back on the Ninja glass container and press the START/POWER button.
- 5 **NEVER** remove the finger guard from the PowerPod.
- 6 All items should be kept 6 inches away from the PowerPod vent when the unit is in use.
- 7 PowerPod feet allow you to place the PowerPod directly on any countertop after use.

**NOTE:** Cease all use of PowerPod if any feet are broken or damaged.

## NINJA GLASS CONTAINERS

- 1 Heat-protectant base and easy-grip handles are fixed permanently to the Ninja glass containers and should **NEVER** be removed.
- 2 Cease using Ninja glass container if easy-grip handles or heat protectant base are broken or damaged.
- 3 Ninja glass containers are freezer safe, microwave safe, and dishwasher safe.
- 4 Ninja glass containers are **NOT** oven/stovetop safe.
- 5 Handle Ninja glass containers with care. They can break if dropped, hit hard against a surface, or struck with a hard utensil.
- 6 If a Ninja glass container becomes chipped, cracked, or deeply scratched, **DO NOT** use, as container strength may be compromised and the container could break or shatter.

**NOTE** If a piece of a Ninja glass container chips or breaks off, use thick gloves and caution while cleaning up the glass, as pieces may be sharp. Dispose of glass in a standard waste bin; **DO NOT** recycle.

## CONTAINER LIDS

- 1 Lids are freezer safe, microwave safe (ensure lid is **NOT** sealed on Ninja glass container when in the microwave), and dishwasher safe (top rack only).
- 2 **DO NOT** seal lid on Ninja glass container directly after cooking.
- 3 **NEVER** place PowerPod, Ninja glass container, or crisper plate directly on lid after cooking.

## CRISPER PLATES

- 1 Crisper plates are dishwasher safe, but they are **NOT** microwave or oven safe.

## ADAPTER

- 1 Adapter should be used with the PowerPod **ONLY** when cooking in the 4-qt or 2.5-qt Ninja glass containers.
- 2 Adapter is dishwasher safe, but it is **NOT** microwave or oven safe.

**NOTE** Adapter should **NEVER** be used when cooking with the 5-cup or 6-cup Ninja glass containers.

- 3 Adapter will be hot after use; allow it to cool for 10 minutes before handling it.

## HOW TO USE YOUR ADAPTER ASSEMBLY

- 1 Place PowerPod into adapter, ensuring the 4 feet on the PowerPod are aligned with the four corners of the adapter.
- 2 Push PowerPod down until you feel the adapter click onto the PowerPod.
- 3 Place now assembled PowerPod and adapter onto large Ninja glass container.

## REMOVAL

- 1 PowerPod and adapter will be hot after cooking, allow both to cool for 10 minutes before interacting.
- 2 Grip the top of the PowerPod with one hand and use the other hand to grasp the front tab of the adapter.
- 3 Push down on the tab while lifting the PowerPod. PowerPod should easily lift off of the adapter.

**NOTE** Push PowerPod slightly back while pulling up for seamless removal.

# USING YOUR NINJA CRISPI™

## USING THE COOKING FUNCTIONS

To turn on the PowerPod, first plug the power cord into a wall outlet. Press the START/POWER button.

**NOTE:** For best results, **DO NOT** combine raw, frozen, and/or pre-cooked ingredients. Cook **ONLY** one type of food at a time.

### AIR FRY

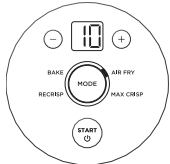
- 1 Install a crisper plate in a Ninja glass container. Handle with care to avoid bending the crisper plate.
- 2 Add ingredients to the Ninja glass container.

**NOTE:** For best results, **DO NOT** use the Air Fry function for frozen foods.

- 3 Place the PowerPod on top of the Ninja glass container, ensuring easy-grip handles are aligned with the sides of the PowerPod, **NOT** the front and back. "LID" will display on the control panel if not properly secured.

**NOTE:** The adapter must be used when cooking with the large Ninja glass container. Insert the PowerPod into the adapter until it clicks into place, then place the adapter on top of the glass container.

- 4 Press the MODE button to cycle through the functions and select AIR FRY. Default time will display.



- 5 Use the TIME - and + buttons to select desired cooking time.
- 6 Press the START/POWER button to begin cooking. Unit will beep when cooking cycle starts.
- 7 To toss or flip ingredients during cooking, take PowerPod off container (it will stop automatically when removed) or press the START/POWER button to pause cooking. Shake container using easy-grip handles or flip foods with a silicone-tipped utensil. Place PowerPod back on container and press the START/POWER button to continue cooking.
- 8 When cooking is complete, the PowerPod will beep and "END" will appear on the display. The PowerPod will start cooling down and is safe to be removed from the container and placed directly on any countertop surface.
- 9 Eat right out of the container or remove ingredients using silicone-tipped tongs/utensil or dump out using easy-grip handles.

## RECRISP

- 1 Install a crisper plate in a Ninja glass container. Handle with care to avoid bending the crisper plate.
- 2 Add ingredients to the Ninja glass container.

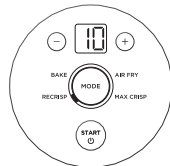
**NOTE:** For best results, **DO NOT** use the Recrisp function for frozen foods.

**NOTE:** If recrisping multiple food types at once, place a layer of ingredients in the bottom of the container. Then install the crisper plate and set a second layer of ingredients on the crisper plate.

- 3 Place the PowerPod on top of the Ninja glass container, ensuring easy-grip handles are aligned with the sides of the PowerPod, **NOT** the front and back. "LID" will display on the control panel if not properly secured.

**NOTE:** The adapter must be used when cooking with the large Ninja glass container. Insert the PowerPod into the adapter until it clicks into place, then place the adapter on top of the glass container.

- 4 Press the MODE button to cycle through the functions and select RECRISP. Default cook time will display.



- 5 Use the TIME - and + buttons to select desired cooking time.
- 6 Press the START/POWER button to begin cooking. Unit will beep when cooking cycle starts.
- 7 To toss or flip ingredients during cooking, take PowerPod off container (it will stop automatically when removed) or press the START/POWER button to pause cooking. Shake container using easy-grip handles or flip foods with a silicone-tipped utensil. Place PowerPod back on container and press the START/POWER button to continue cooking.
- 8 When cooking is complete, the PowerPod will beep and "END" will appear on the display. The PowerPod will start cooling down and is safe to be removed from the container and placed directly on any countertop surface.
- 9 Eat right out of the container or remove ingredients using silicone-tipped tongs/utensil or dump out using easy-grip handles.

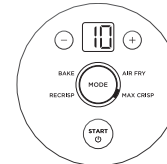
## MAX CRISP

**NOTE:** For best results with frozen foods, use **ONLY** the Max Crisp function.

- 1 Install a crisper plate in a Ninja glass container. Handle with care to avoid bending the crisper plate.
- 2 Add ingredients to the Ninja glass container.
- 3 Place the PowerPod on top of the Ninja glass container, ensuring easy-grip handles are aligned with the sides of the PowerPod, **NOT** the front and back. "LID" will display on the control panel if not properly secured.

**NOTE:** The adapter must be used when cooking with the large Ninja glass container. Insert the PowerPod into the adapter until it clicks into place, then place the adapter on top of the glass container.

- 4 Press the MODE button to cycle through the functions and select MAX CRISP. Default time will display.



- 5 Use the TIME - and + buttons to select desired cooking time.
- 6 Press the START/POWER button to begin cooking. Unit will beep when cooking cycle starts.
- 7 To toss or flip ingredients during cooking, take PowerPod off container (it will stop automatically when removed) or press the START button to pause cooking. Shake container using easy-grip handles or flip foods with a silicone-tipped utensil. Place PowerPod back on container and press the START/POWER button to continue cooking.
- 8 When cooking is complete, the PowerPod will beep and "END" will appear on the display. The PowerPod will start cooling down and is safe to be removed from the container and placed directly on any countertop surface.
- 9 Eat right out of the container or remove ingredients using silicone-tipped tongs/utensil or dump out using easy-grip handles.

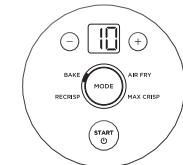
## BAKE

(Bake function is not available on all models.)

- 1 Install a crisper plate in a Ninja glass container. Handle with care to avoid bending the crisper plate.
- 2 Add ingredients to the Ninja glass container.
- 3 Place the PowerPod on top of the Ninja glass container, ensuring easy-grip handles are aligned with the sides of the PowerPod, **NOT** the front and back. "LID" will display on the control panel if not properly secured.

**NOTE:** The adapter must be used when cooking with the large Ninja glass container. Insert the PowerPod into the adapter until it clicks into place, then place the adapter on top of the glass container.

- 4 Press the MODE button to cycle through the functions and select BAKE. Default time will display.



- 5 Use the TIME - and + buttons to select desired cooking time.
- 6 Press the START/POWER button to begin cooking. Unit will beep when cooking cycle starts.
- 7 When cooking is complete, the PowerPod will beep and "END" will appear on the display. The PowerPod will start cooling down and is safe to be removed from the container and placed directly on any countertop surface.
- 8 Eat right out of the container or remove ingredients using silicone-tipped tongs/utensil or dump out using easy-grip handles.

**NOTE:** To remove adapter after cooking, allow to cool, then use front tab to easily lift PowerPod out of the adapter. Then remove adapter from the glass container.

# CLEANING & MAINTENANCE

## CLEANING YOUR NINJA CRISPI™

The PowerPod should be cleaned thoroughly after each use. **ALWAYS** let the appliance cool completely before cleaning.

Part/Accessory	Cleaning Method	Dishwasher Safe?
PowerPod	To clean the PowerPod and the control panel, wipe them clean with a damp cloth. <b>NOTE: NEVER</b> immerse the PowerPod in water or any other liquid. <b>NEVER</b> clean the PowerPod in a dishwasher.	No
Ninja Glass Containers	The containers can be washed in the dishwasher or by hand. If hand-washing, thoroughly air-dry or towel-dry all parts after use.	Yes
Crisper Plates	The crisper plates can be washed in the dishwasher or by hand. If hand-washing, thoroughly air-dry or towel-dry all parts after use.	Yes
Lids	The lids can be washed in the dishwasher (top rack only) or by hand. If hand-washing, thoroughly air-dry or towel-dry all parts after use.	Yes
Adapter	The adapter can be washed in the dishwasher or by hand. If hand-washing, thoroughly air-dry or towel-dry after use.	Yes

# HELPFUL TIPS

- 1 Heat-protectant base on Ninja glass containers allows you to safely cook on any countertop surface with no heat damage.
- 2 Easy-grip handles on Ninja glass containers allow you to safely handle containers after cooking.
- 3 For consistent browning, make sure ingredients are arranged in an even layer on the bottom of the glass container with no overlapping. If ingredients are overlapping, make sure to shake them halfway through the set cook time.
- 4 Cook time and function can be adjusted at any time during cooking. Press the TIME - and + buttons or MODE button to adjust the time and function.
- 5 Check food frequently to avoid overcooking.
- 6 PowerPod will pause automatically when removed from the Ninja glass container. To resume cooking, place the PowerPod back on the Ninja glass container and press the START/POWER button.
- 7 PowerPod feet allow you to place the PowerPod directly on any countertop after use.
- 8 For quicker cooking, cut protein in 1-inch pieces.
- 9 The crisper plate elevates ingredients in the basket so air can circulate under and around them for consistent, crisp results.
- 10 For best results, remove food immediately after the cook time is complete to avoid overcooking.
- 11 For best results with fresh vegetables and potatoes, use at least 1 tablespoon of oil. Add more oil as desired to achieve the preferred level of crispiness.
- 12 For best results, check progress throughout cooking, and remove food when desired level of brownness has been achieved. We recommend using an instant-read thermometer to monitor internal temperature of proteins. After the cook time is complete, remove food immediately to avoid overcooking.

**NOTE** Cease all use of PowerPod if any feet are broken or damaged.

# REPLACEMENT PARTS

To order additional parts and accessories, visit [ninjaaccessories.com](http://ninjaaccessories.com) or contact Customer Service at 1-877-646-5288.

# ACCESSORIES FOR PURCHASE

We offer a suite of custom-made accessories for your Ninja CRISPI™. Visit [ninjaaccessories.com](http://ninjaaccessories.com) to expand your capabilities and take your cooking to the next level.

# TROUBLESHOOTING GUIDE

- **Does my unit need to preheat?**  
No, the unit does not need to be preheated.
- **When should I use Max Crisp instead of Air Fry?**  
For best results, use Max Crisp when cooking prepackaged frozen foods such as French fries or chicken nuggets.
- **Why is LID appearing on the display screen?**  
PowerPod is not secured properly on Ninja glass container. Make sure PowerPod is aligned and leveled on the container. If using the adapter, ensure PowerPod is fully inserted into the adapter.
- **How do I pause the countdown?**  
Pressing START/POWER button or lifting the PowerPod off the container during cooking will pause the cooking function.
- **Is the PowerPod safe to put on my countertop?**  
Yes, the PowerPod with or without the adapter on can safely be placed on any countertop during or after cooking.
- **Are the glass containers safe to put on my countertop?**  
Yes, the heat protectant base on the Ninja glass containers allows them to be placed on any countertop during or after cooking.
- **How do I know when to use the crisper plate?**  
Use the crisper plate when you want food to come out crispy. The plate elevates the food in the basket so that air can flow under it to cook ingredients evenly.
- **My food didn't cook.**  
Make sure the PowerPod is properly secured on Ninja glass container during cooking. For consistent browning, make sure ingredients are arranged in an even layer on the bottom of the basket with no overlapping. Use easy-grip handles on glass containers to shake to toss loose ingredients for consistent crispiness. Cook time and function can be adjusted at any time during cooking. Simply press the TIME - and + or MODE buttons.
- **My food is burned.**  
For best results, check progress throughout cooking, and remove food when desired level of brownness has been achieved. Remove food immediately after the cook time is complete to avoid overcooking.
- **Why do some ingredients blow around when air frying?**  
Occasionally, the fan from the air fryer will blow lightweight foods around. Use toothpicks to secure loose lightweight food, like the top slice on a sandwich.
- **Can I air fry fresh battered ingredients?**  
Yes, but use the proper breading technique. It is important to coat foods first with flour, then with egg, and then with breadcrumbs. Be sure to press the breadcrumbs onto the food so they stick in place. Loose breading may be blown off by the unit's powerful fan.
- **Why is the unit beeping?**  
The unit beeps when the cooking function starts and again when the cooking function is complete.
- **The screen went black.**  
The unit is in standby mode. Press the START/POWER button to turn it back on.
- **An "E" message appears on display screen.**  
The unit is not functioning properly. Please contact Customer Service at **1-877-646-5288**.

# Shark | NINJA

## ONE (1) YEAR LIMITED WARRANTY

NJA\_1\_YR\_IB\_LMTD\_WRNTY\_US\_ENG

The One (1) Year Limited Warranty applies to purchases made from authorized retailers of **SharkNinja Operating LLC**. Warranty coverage applies to the original owner and to the original product only and is not transferable.

SharkNinja warrants that the unit shall be free from defects in material and workmanship for a period of one (1) year from the date of purchase when it is used under normal household conditions and maintained according to the requirements outlined in the Owner's Guide, subject to the following conditions and exclusions:

### What is covered by this warranty?

1. The original unit and/or non-wearable parts deemed defective, in SharkNinja's sole discretion, will be repaired or replaced up to one (1) year from the original purchase date.
2. In the event a replacement unit is issued, the warranty coverage ends six (6) months following the receipt date of the replacement unit or the remainder of the existing warranty, whichever is later. SharkNinja reserves the right to replace the unit with one of equal or greater value.

### What is not covered by this warranty?

1. Normal wear and tear of wearable parts (such as blending vessels, lids, cups, blades, blender bases, removable pots, racks, pans, etc.), which require regular maintenance and/or replacement to ensure the proper functioning of your unit, are not covered by this warranty. Replacement parts are available for purchase at [ninjaaccessories.com](http://ninjaaccessories.com).
2. Any unit that has been tampered with or used for commercial purposes.
3. Damage caused by misuse, abuse, negligent handling, failure to perform required maintenance (e.g., failure to keep the well of the motor base clear of food spills and other debris), or damage due to mishandling in transit.
4. Consequential and incidental damages.
5. Defects caused by repair persons not authorized by SharkNinja. These defects include damages caused in the process of shipping, altering, or repairing the SharkNinja product (or any of its parts) when the repair is performed by a repair person not authorized by SharkNinja.
6. Products purchased, used, or operated outside North America.

### How to get service

If your appliance fails to operate properly while in use under normal household conditions within the warranty period, visit [ninjakitchen.com/support](http://ninjakitchen.com/support) for product care and maintenance self-help. Our Customer Service Specialists are also available at **1-877-646-5288** to assist with product support and warranty service options, including the possibility of upgrading to our VIP warranty service options for select product categories. So we may better assist you, please register your product online at [registeryourninja.com](http://registeryourninja.com) and have the product on hand when you call.

SharkNinja will cover the cost for the customer to send in the unit to us for repair or replacement. A fee of \$20.95 (subject to change) will be charged when SharkNinja ships the repaired or replacement unit.

### How to initiate a warranty claim

You must call **1-877-646-5288** to initiate a warranty claim. You will need the receipt as proof of purchase. We also ask that you register your product online at [registeryourninja.com](http://registeryourninja.com) and have the product on hand when you call, so we may better assist you. A Customer Service Specialist will provide you with return and packing instruction information.

### How state law applies

This warranty gives you specific legal rights, and you also may have other rights that vary from state to state. Some states do not permit the exclusion or limitation of incidental or consequential damages, so the above may not apply to you.