

**THANK YOU** for purchasing the **Ninja Thirsti™ Max**



**REGISTER YOUR PURCHASE**



registeryourninja.com



Scan QR code using mobile device

**RECORD THIS INFORMATION**

Model Number: \_\_\_\_\_

Serial Number: \_\_\_\_\_

Date of Purchase: \_\_\_\_\_  
(Keep receipt)

Store of Purchase: \_\_\_\_\_

**TECHNICAL SPECIFICATIONS**

Voltage: 120V-, 60Hz  
Power: 55 Watts

**SharkNinja Operating LLC**  
**US: Needham, MA 02494**  
**1-855-427-5130**  
**ninjakitchen.com**

Illustrations may differ from actual product. We are constantly striving to improve our products, therefore the specifications contained herein are subject to change without notice.

This product may be covered by one or more U.S. patents. See [sharkninja.com/patents](https://sharkninja.com/patents) for more information.

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WC2002\_IB\_REV\_Mv10\_240715



**@ninjakitchen**

# NINJA<sup>™</sup> thirsti<sup>™</sup>max

WC2002 | Owner's Guide



Unit color, functions, and components vary per model.

## IMPORTANT SAFETY INSTRUCTIONS

PLEASE READ CAREFULLY BEFORE USE • FOR HOUSEHOLD USE ONLY

### **⚠ WARNING**

**To reduce the risk of injury, fire, explosion, electric shock or property damage, follow the warnings and instructions in this document.**

Close supervision is needed when used by persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge unless they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Do not allow children to play with the appliance.

If the product is not operating properly, visit [ninjakitchen.com/support](http://ninjakitchen.com/support) or contact SharkNinja Operating LLC for examination, repair, or adjustment.

### **Electrical and Fire Safety**

- 1 This appliance has a polarized plug (one blade is wider than the other). As a safety feature, this plug will fit into a polarized outlet only one way. If the plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. Do not force into outlet or try to modify to fit.
- 2 Do not carry the appliance by the power cord or pull it to disconnect from electrical socket; grasp the plug and pull to disconnect. Do not operate with a damaged cord or plug, or after the appliance malfunctions.
- 3 Do not immerse cord, plugs, or body of machine in water or other liquid.
- 4 Keep the appliance and its cord out of reach of children. Do not let the power cord hang over the edge of counter. Do not use an extension cord. A short power supply cord is used to reduce the risk of children grabbing the cord or becoming entangled in it, and to reduce the risk of people tripping over a longer cord.
- 5 If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

### **Product Set-Up for Use**

- 1 Do not place on or near a hot gas or electric burner, in a heated oven, on a stovetop, or close to flame. Do not leave in direct sunlight.
- 2 Use only in an upright position, on a dry, clean, flat, level, stable surface.
- 3 Do not fill water reservoir with anything other than clean non-carbonated water. Other liquid types could damage components that ensure safe operation.
- 4 Indoor use only; do not use outdoors.

## READ AND SAVE THESE INSTRUCTIONS

# IMPORTANT SAFETY INSTRUCTIONS

PLEASE READ CAREFULLY BEFORE USE • FOR HOUSEHOLD USE ONLY

## Flavor Drops

- 1 Only use flavor drops intended for this appliance.
- 2 Always dilute Flavored Water Drops through machine. Flavored Water Drops are concentrated flavor, do not consume as drops. Do not consume direct from pod.
- 3 Do not put Flavored Water Drops in the refrigerator.

## High Pressure Carbon Dioxide (CO<sub>2</sub>) – Explosion Hazard If Heated or Damaged

- 1 Do not expose the CO<sub>2</sub> canister to temperatures above 120°F/50°C and keep out of direct sunlight.
- 2 Inspect the CO<sub>2</sub> canister and valve prior to installation for dents, punctures, or other damage. Do not use if wrap, seal, or valve appears to be damaged or tampered with. If damaged, contact [ninjakitchen.com/support](http://ninjakitchen.com/support).
- 3 ONLY hand-tighten the CO<sub>2</sub> canister. Do not use tools. This can damage the product and the O-ring or CO<sub>2</sub> canister.
- 4 Do not use if canister or hydration system is dropped. Pressurized parts internal to the product present a risk of injury if damaged.
- 5 CO<sub>2</sub> canister contents under pressure: May explode if heated. Keep out of direct sunlight and do not expose the CO<sub>2</sub> canister to heat above 120°F/50°C.
- 6 To reduce the risk of a CO<sub>2</sub> leak, ONLY hand-tighten the CO<sub>2</sub> canister. Do not use tools. This can damage the product and the O-ring or CO<sub>2</sub> canister. This may result in an uncontrolled flow of CO<sub>2</sub> gas, causing the product to over pressurize and result in personal injury or property damage.
- 7 Do not tamper with the CO<sub>2</sub> canister in any way, including puncturing, incinerating, or removing the valve.

## Care and Maintenance

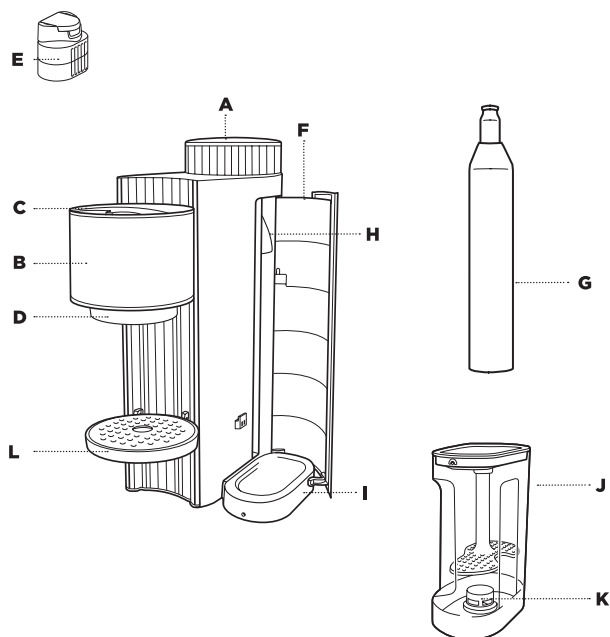
- 1 Unplug before removing any parts to avoid accidental operation.
- 2 To prevent illness from bacterial growth in the appliance, follow all cleaning instructions in the Cleaning & Maintenance section of this Owner's Guide.
- 3 Flavored Water Drops should be disposed of 30 days after being opened. Harmful bacteria may grow in pods that have been open for a long time.
- 4 Cleaning and user maintenance shall not be made by children without supervision.
- 5 **DO NOT** return Ninja Thirsti with CO<sub>2</sub> canister installed.



**⚠ WARNING: DO NOT RETURN  
NINJA THIRSTI™ WITH CO<sub>2</sub>  
CANISTER INSTALLED.**

# PARTS

- A** Hydration System
- B** Control Panel
- C** Flavor Carriage
- D** Removeable  
Mixing Chamber
- E** Flavored Water Drops
- F** CO<sub>2</sub> Door
- G** CO<sub>2</sub> Canister
- H** CO<sub>2</sub> Cover
- I** Water Reservoir Dock
- J** Water Reservoir  
with Ice Press Lid
- K** Removeable Cold  
Water Indicator
- L** Removable Cup Tray



**NOTE:** Functions and components will vary per model.

# PREPARING FOR FIRST USE

## BEFORE FIRST USE

- 1 Remove and discard any packaging material, stickers, and tape from the unit.
- 2 Pay particular attention to operational instructions, warnings, and important safeguards to avoid any injury or property damage.
- 3 **NEVER** put the Ninja Thirsti™ base unit in the dishwasher.
- 4 Place the Ninja Thirsti™ base on a stable, flat surface and plug in.



Do not overfill the water reservoir. Fill water only to the Fill Lines.

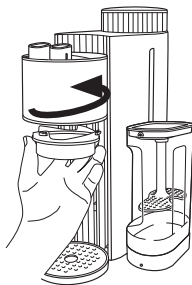
# SETTING UP YOUR NINJA THIRSTI™ MAX

**SETTING UP NINJA THIRSTI™ MAX HYDRATION SYSTEM** Scan here to watch a video on setting up your Ninja Thirsti™ Max Hydration System.



## INSTALL MIXING CHAMBER

Twist to install. Chamber will click into place when installed.

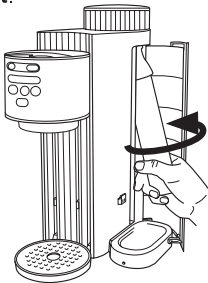


## INSTALLING CO<sub>2</sub> CANISTER

- 1 Open the CO<sub>2</sub> door at the back of the unit.
- 2 Swing the CO<sub>2</sub> cover out of the unit.



- 3 Remove tamper seal and black cap from CO<sub>2</sub> canister before installing.
- 4 Insert the CO<sub>2</sub> canister into the CO<sub>2</sub> cover. Applying gentle pressure, turn to the right **until tight**.



- 5 Press CO<sub>2</sub> canister into unit. Close the door.



Hand-tighten only. Do not use tools.

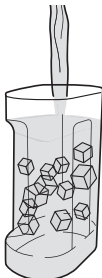
## SETTING UP YOUR THIRSTI™ CONT.

### HOW DO I KNOW CO<sub>2</sub> IS PROPERLY INSTALLED?

- 1 Canister cannot be turned anymore.
- 2 Carbonation is present in Sparkling drinks.
- 3 There is no hissing sound from the back of the unit when making a sparkling drink.

### PREPARE ICE PRESS WATER RESERVOIR

- 1 Add ice to the 18 oz line and fill with cold filtered water to the 60 oz fill line.

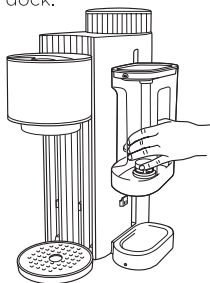


**TIP:** Filtered water guarantees a clean, clear taste.

- 2 Slowly press down the Ice Press to keep ice at the bottom of the reservoir for max chill.



- 3 Place the Ice Press Reservoir onto the Reservoir dock.



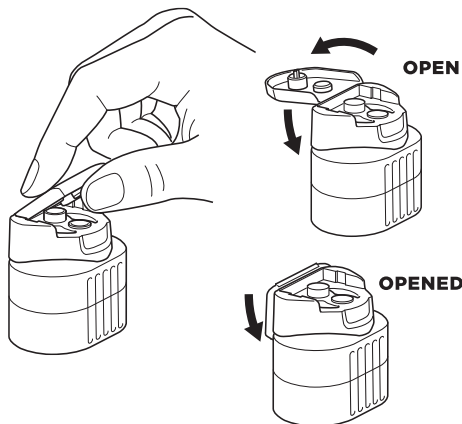
**TIP:** Store Water Reservoir in fridge when not in use.

### INSTALLING THIRSTI™ FLAVORED WATER DROPS

- 1 Remove safety seal.



- 2 Flip the cap into the open position. The cap will click into place on the back side of the Flavored Water Drops bottle.

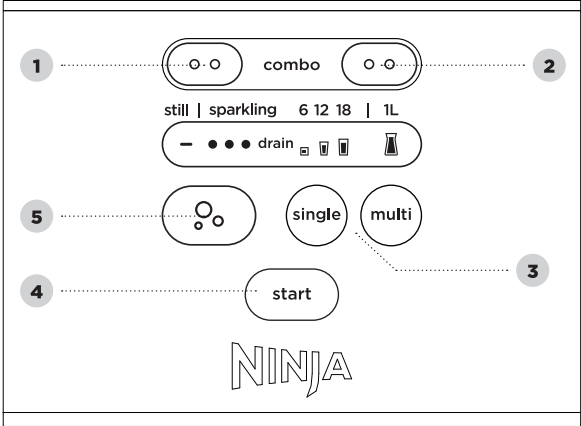


- 3 Turn the Flavored Water Drops bottle upside down and gently insert it into the Flavor Carriage, nozzle down.



- 4 Repeat with a second Flavored Water Drops bottle if a combo beverage is desired.

# USING THE CONTROL PANEL



- 1 Flavor 1 Strength Button
- 2 Flavor 2 Strength Button
- 3 Size Buttons
- 4 Start Button
- 5 Sparkling Strength Button

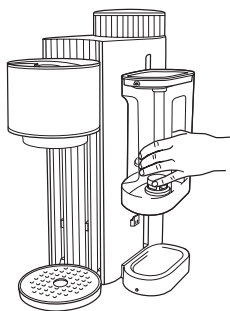
UNIT COLOR, FUNCTIONS, AND COMPONENTS VARY PER MODEL.

## BEFORE FIRST USE

### RINSE CYCLE

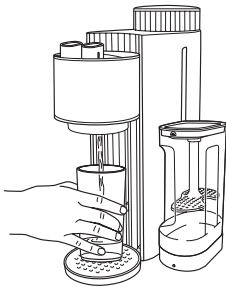
It is recommended to run a rinse cycle prior to making your first drink.

- 1 Place a 12 oz cup on the Cup Tray.
- 2 Fill the water reservoir with ice and cold filtered water. Place on the reservoir dock.









- 3 Press the button to select still.
- 4 Press the button to select 12 oz size.

- 5 Press the button to start the Rinse Cycle.
- 6 Dispose of the dispensed water once the Rinse Cycle is complete.



## GET STARTED DRINK MAKING



- 1 Press  button to toggle between Low, Standard, and High sparkling levels.
- 2 Press  button to toggle between 6 oz, 12 oz, or 18 oz dispense volumes. Press  button for 1 L dispense.
- 3 Press the  combo button or the  combo button to toggle through No Flavor (0 LEDs illuminated), Classic Flavor (1 LED illuminated), or Bold Flavor (2 LEDs illuminated) strengths.
- 4 Press  button to start drink making.
- 5 Once the beverage has completely dispensed, the mixing chamber light will turn off and an audible end tone will be heard.


**NOTE:** Combining two flavors is **NOT** available when 6 oz dispense is selected.

**NOTE:** Run a Chill Cycle before making your beverage for an increased carbonation experience. A Chill Cycle can be completed by making a 6 oz still drink with ice cold water. This cools down the machine to produce a colder, bubblier beverage.

## CO<sub>2</sub> REPLACEMENT

### CO<sub>2</sub> LOW WARNING


When the sparkling strength button  turns orange, there is approximately 25% CO<sub>2</sub> remaining, or enough for approximately 25 12 oz drinks. The sparkling strength button  will remain orange until a new CO<sub>2</sub> canister is installed and the indicator is reset.

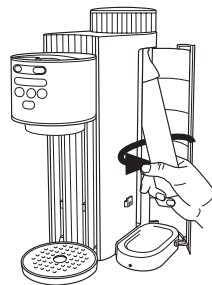
Once a new CO<sub>2</sub> canister has been installed, reset the indicator by pressing and holding the sparkling strength button  for 3 seconds or until it turns from orange to white.

**NOTE:** Only reset the indicator when a new canister has been installed.

**NOTE:** Only use Ninja Thirsti™ CO<sub>2</sub> Canisters for best carbonation results.

### REPLACING CO<sub>2</sub> CANISTER

- 1 Open the CO<sub>2</sub> door at the back of the unit and swing out the CO<sub>2</sub> canister.
- 2 Slowly twist the CO<sub>2</sub> canister to the left until it releases from the unit.
- 3 Follow the installation directions to install a new CO<sub>2</sub> canister.
- 4 Press and hold the sparkling strength button  for 3 seconds. When the button illuminates white or a beep is heard, the CO<sub>2</sub> indicator has been properly reset.



**NOTE:** Only use Ninja Thirsti™ CO<sub>2</sub> Canisters.



# THIRSTI™ FLAVOR POD NUTRITION AND DOSING

## THIRSTI™ FLAVOR POD DOSING CHARTS

**NOTE:** When making a combo drink with two different Flavored Water Drops, each flavor will dose at 50% ensuring the perfect combo drink every time. When boosting flavor from Classic strength (single LED) to Bold strength (two LEDs), flavor dispense increases by 40%.

SELTZER FLAVOR DOSING (mL)*				
Sizes (oz)	6	12	18	1 L
Single (Classic Strength)	1.8	3	4.5	8.5
Single (Bold Strength)	2.5	4.2	6.3	11.8
Combos (Classic Strength)	—	1.8	2.3	4.2
Combos (Bold Strength)	—	2.1	3.2	5.9

FRUITI CHILL & SODA FLAVOR DOSING (mL)*				
Sizes (oz)	6	12	18	1 L
Single (Classic Strength)	1.8	3.6	5.4	10.1
Single (Bold Strength)	2.5	5.0	7.6	14.2
Combos (Classic Strength)	—	1.8	2.7	5.1
Combos (Bold Strength)	—	2.5	3.8	7.1

FRUITI CHILL (VITAMINS B3, B6, B12) DOSING (% DV)*				
Sizes (oz)	6	12	18	1 L
Single (Classic Strength)	5%	10%	15%	30%
Single (Bold Strength)	7%	14%	21%	42%
Combos (Classic Strength)	—	5%	7.5%	15%
Combos (Bold Strength)	—	7%	10.5%	21%

FRUITI CHILL+CAFFEINE & SODA DOSING (mg CAFFEINE)*				
Sizes (oz)	6	12	18	1 L
Single (Classic Strength)	25.0	50.0	75.0	150
Single (Bold Strength)	35.0	70.0	105.0	210
Combos (Classic Strength)	—	25	37.5	75
Combos (Bold Strength)	—	33.3	50.0	100.3

**\*DISCLAIMER:** The above tables are target dosing and may change depending on unit variation. Number of flavor levels per model may vary. Soda flavors vary in caffeine content, and not all Fruiti Chill flavors contain B Vitamins. Review Flavored Water Drops labels for nutrition information.

## HELPFUL TIPS

### SYSTEM TIPS


- **NEVER** put the water reservoir or Flavored Water Drops in the freezer.
- **ALWAYS** store water reservoir in the refrigerator for cold, ready-to-carbonate water.
- Set your refrigerator to 37°F to ensure water will reach an optimally cold temperature.
- Run a Chill Cycle for best carbonation experience. A Chill Cycle can be completed by making a 6 oz still drink with ice cold water. Before dispensing ensure Cold Water Indicator is bright blue.

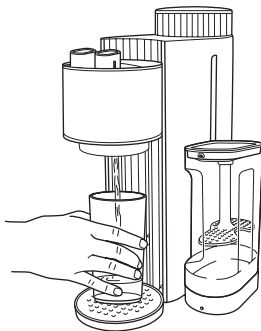
### BEVERAGE MAKING TIPS

- The colder the water, the stronger the carbonation.
- Higher carbonation enhances the sweetness and aroma of the Flavored Water Drops.
- Each 60 L CO<sub>2</sub> canister will make 50–100 12 oz drinks depending on level of carbonation.

# CLEANING & MAINTENANCE

## CLEAN CYCLE

- 1 Create a cleaning solution by filling your water reservoir up to the 12 oz line with vinegar and water up to the 24 oz line.
- 2 Place the water reservoir with the cleaning solution on the docking station.
- 3 Place a 24 oz container on the cup tray.
- 4 Start the cleaning cycle by holding the combo  button for 5 seconds.
- 5 Once the Clean Cycle is complete, empty any leftover cleaning solution and rinse the water reservoir.
- 6 Run another clean cycle with fresh water to rinse the system before first use.



**NOTE:** A Clean Cycle takes approximately 15 minutes.

**IMPORTANT: DO NOT** remove the vessel at any time during the Clean Cycle.

## DISHWASHER-SAFE PARTS

Cup Tray, Water Reservoir, Ice Press Lid, and Mixing Chamber are top-rack dishwasher safe. Remove lids and separate cup tray from unit before placing in dishwasher.

## CLEANING MIXING CHAMBER

Remove mixing chamber and clean with warm, soapy water as needed.

## CLEANING FLAVOR CARRIAGE

To clean the flavor carriage, use a damp towel and wipe gently. We recommend monthly cleaning.

## PRODUCT REPLENISHMENT



### CO<sub>2</sub> REPLENISHMENT

Scan the QR code and sign up for the Thirsti™ CO<sub>2</sub> Refill Club. Ship back 2 empty canisters and receive 2 new, discounted canisters within 3–5 days.



### EXPLORE NEW FLAVOR PODS

Scan the QR code or visit [ninjakitchen.com](http://ninjakitchen.com) to explore a variety of flavors! Sign up to get notified of new flavor releases or subscribe to receive your favorite flavors.

## EXPLORING NINJA THIRSTI™ ACCESSORIES



**Ninja Thirsti™ Travel Bottle**



**Ninja Thirsti™ 60 oz Reservoir with Ice Press Lid**



**Ninja Thirsti™ 48 oz Reservoir with Ice Press Lid**



**Ninja Thirsti™ 360° Flavor Drops Storage**

# TROUBLESHOOTING GUIDE

## HOW DO I TURN MY THIRSTI™ HYDRATION SYSTEM OFF?

- The Thirsti™ Hydration System will enter a sleep mode after 10 minutes of no use. To wake the system, press any button.
- To completely shut down the Thirsti™ Hydration System, unplug the unit.


## WHY IS MY UNIT NOT CARBONATING?

- Ensure CO<sub>2</sub> canister is fully installed inside the CO<sub>2</sub> door. If canister can still turn to the right, continue to twist until it can no longer turn.
- Reminder to only use Ninja Thirsti™ CO<sub>2</sub> Canisters as other screw in-style canisters might not be compatible.

## HOW DO I ENTER ULTRA LOW SPARKLING MODE?

- Use Ultra Low Carbonation to make a very lightly carbonated drink. To initiate Ultra Low sparkling, simultaneously hold down the  button +  button. A single Sparkling LED will blink to confirm Ultra Low Sparkling state has been entered. Ultra Low Sparkling will turn off when another Sparkling level is chosen or the unit is unplugged and plugged back in.

## WHY IS THE BUTTON ORANGE?

- The  button turns orange to indicate low CO<sub>2</sub>. When the button turns orange, there is enough CO<sub>2</sub> for approximately 25 12 oz drinks.
- After installing a new canister, reference "CO<sub>2</sub> Replacement" for instructions on resetting the CO<sub>2</sub> Low indicator.

## DID YOU END YOUR CYCLE BY PRESSING START?

- If you pressed the start button during a cycle, the product will prompt you to drain. See below for instruction on completing a Drain Dispense.

## WHY IS "DRAIN" SHOWING ON MY UNIT?

- If the last dispense cycle was interrupted, then water must be drained from the unit. Place a cup under the nozzle and press the start button to allow a Drain Dispense to complete. The unit must run a Drain Dispense before another drink can be made. It will take approximately 30 seconds to complete the Drain Dispense.

## WHY WON'T MY UNIT RUN?

- Ensure mixing chamber seal above the mixing chamber is fully installed.
- Check that the Mixing Chamber is installed.
- Ensure the unit is plugged into a working outlet. The display panel will illuminate when power is detected.
- Ensure water has been added to the water reservoir and there is no blockage on the docking station.




## WHY CAN'T I MAKE A COMBO DRINK ON 6 OZ?

- The combo function is only available when a 12 oz, 18 oz, or 1 L size is selected.

## BEVERAGE DISPLAY LIGHT IS BLINKING.

- An error has occurred. Unplug the unit and reseal the water reservoir, ensuring it is filled. Wait 30 seconds before plugging back in. If the issue persists, contact Ninja Customer Support at 1-855-427-5130.

## NO OR LOW FLAVOR IN DRINK.

- Remove Flavored Water Drops from Flavor Carriage and ensure that it is not empty. When empty, the Flavored Water Drops bottle will feel light and have a minimal amount of liquid left inside.
- Install the Flavored Water Drops into the Flavor Carriage, ensuring it is seated completely. Set corresponding flavor strength on the display panel to classic or bold strength.   

## WHY IS WATER SPLATTERING?

- Some splatter is normal. Elevate the cup tray, when possible, to reduce the distance between the cup and dispense outlet.

## WHY DOES MY SYSTEM FLASH DIFFERENT COLORS?

- The Ninja Thirsti™ features innovative flavor line detection. The flashing lights help the machine detect which type of Flavored Water Drops is installed and how much fluid should be dispensed.

## QUESTIONS?

- 1-855-427-5130



## ONE (1) YEAR LIMITED WARRANTY

NJA\_1\_YR\_IB\_LMTD\_WRNTY\_US\_ENG\_BEVERAGE

The One (1) Year Limited Warranty applies to purchases made from authorized retailers of **SharkNinja Operating LLC**. Warranty coverage applies to the original owner and to the original product only and is not transferable.

SharkNinja warrants that the unit shall be free from defects in material and workmanship for a period of one (1) year from the date of purchase when it is used under normal household conditions and maintained according to the requirements outlined in the Owner's Guide, subject to the following conditions and exclusions:

### What is covered by this warranty?

1. The original unit and/or non-wearable parts deemed defective, in SharkNinja's sole discretion, will be repaired or replaced up to one (1) year from the original purchase date.
2. In the event a replacement unit is issued, the warranty coverage ends six (6) months following the receipt date of the replacement unit or the remainder of the existing warranty, whichever is later. SharkNinja reserves the right to replace the unit with one of equal or greater value.

### What is not covered by this warranty?

1. Normal wear and tear of wearable parts (such as blending vessels, lids, cups, blades, blender bases, removable pots, racks, pans, etc.), which require regular maintenance and/or replacement to ensure the proper functioning of your unit, are not covered by this warranty. Replacement parts are available for purchase at [ninjaaccessories.com](http://ninjaaccessories.com).
2. Any unit that has been tampered with or used for commercial purposes.
3. Damage caused by misuse, abuse, negligent handling, failure to perform required maintenance (e.g., failure to keep the well of the motor base clear of food spills and other debris), or damage due to mishandling in transit.
4. Consequential and incidental damages.
5. Defects caused by repair persons not authorized by SharkNinja. These defects include damages caused in the process of shipping, altering, or repairing the SharkNinja product (or any of its parts) when the repair is performed by a repair person not authorized by SharkNinja.
6. Products purchased, used, or operated outside North America.

### How to get service

If your appliance fails to operate properly while in use under normal household conditions within the warranty period, visit [ninjakitchen.com/support](http://ninjakitchen.com/support) for product care and maintenance self-help. Our Customer Service Specialists are also available at **1-855-427-5130** to assist with product support and warranty service options, including the possibility of upgrading to our VIP warranty service options for select product categories. So we may better assist you, please register your product online at [registeryourninja.com](http://registeryourninja.com) and have the product on hand when you call.

SharkNinja will cover the cost for the customer to send in the unit to us for repair or replacement. A fee of \$20.95 (subject to change) will be charged when SharkNinja ships the repaired or replacement unit.

### How to initiate a warranty claim

You must call **1-855-427-5130** to initiate a warranty claim. You will need the receipt as proof of purchase. We also ask that you register your product online at [registeryourninja.com](http://registeryourninja.com) and have the product on hand when you call, so we may better assist you. A Customer Service Specialist will provide you with return and packing instruction information.

### How state law applies

This warranty gives you specific legal rights, and you also may have other rights that vary from state to state. Some states do not permit the exclusion or limitation of incidental or consequential damages, so the above may not apply to you.