

# NINJA™

## FOODI™ Slot Toaster ST100 Series



	Indicates to read and review instructions to understand operation and use of product.
	Indicates the presence of a hazard that can cause personal injury, death or substantial property damage if the warning included with this symbol is ignored.
	Take care to avoid contact with hot surface. Always use hand protection to avoid burns.
	For indoor and household use only.

## IMPORTANT SAFETY INSTRUCTIONS

HOUSEHOLD USE ONLY • READ ALL INSTRUCTIONS BEFORE USE

### ⚠ WARNING

- 1 Read all instructions prior to use.
- 2 Remove and discard all packaging materials and labeling before use.
- 3 This appliance can be used by persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
- 4 Take inventory of all contents to ensure you have all parts needed to properly and safely operate.
- 5 **DO NOT** run the unit without the crumb tray fully installed.
- 6 **DO NOT** run the unit in the Oven position without the bake tray fully inserted. **DO NOT** override the bake tray detect switch.
- 7 Keep the appliance and its cord out of reach of children. Do not allow the appliance to be used by children. Close supervision is necessary when used near children.
- 8 **DO NOT** use an extension cord. A short power-supply cord is used to reduce the risk of children grabbing the cord or becoming entangled and to reduce the risk of people tripping over a longer cord.
- 9 **DO NOT** let cord hang over edges of tables or counters or touch hot surfaces, including stoves and other heating ovens.
- 10 **NEVER** use outlet below counter.
- 11 **NEVER** leave the unit unattended while in use.
- 12 **DO NOT** cover crumb tray or bake tray or any part of the unit with metal foil. This may cause the unit to overheat or cause a fire.
- 13 To protect against electrical shock **DO NOT** immerse cord, plugs, or main unit housing in water or other liquid.
- 14 **DO NOT** use the unit with damage to the power cord or plug. Regularly inspect the unit and power cord. If the unit malfunctions or has been damaged in any way, immediately stop use and call Customer Service.
- 15 Prevent food contact with heating elements. Excessive or oversized food loads, metal foil packages, or utensils must NOT be inserted as they may cause risk of fire or electric shock.
- 16 Extreme caution must be used when the unit contains hot food. Improper use may result in personal injury.
- 17 **ALWAYS** use the lightest toast setting when heating toaster pastries.
- 18 **DO NOT** cover the air intake vents or air outlet vents while unit is operating. Doing so will prevent even cooking and may damage the unit or cause it to overheat.
- 19 **DO NOT** insert anything in the ventilation slots and do not obstruct them.
- 20 **DO NOT** use accessory and attachments not recommended or sold by SharkNinja.
- 21 **DO NOT** place items on top of surface, including food, while unit is operating except for authorized recommended Ninja accessories.
- 22 Before placing any accessories into the unit ensure they are clean and dry.
- 23 Intended for countertop use only. **DO NOT** place the unit near the edge of a countertop. Ensure the surface is level, clean and dry.
- 24 This unit is for household use only. **DO NOT** use this unit for anything other than its intended use. Misuse may cause injury.
- 25 **DO NOT** use outdoors. **DO NOT** use in moving vehicles or boats.
- 26 **DO NOT** operate in enclosed space or under cabinets.
- 27 Provide adequate space above (minimum 10"/254mm) and on all sides (minimum 4"/102mm) for air circulation.
- 28 **DO NOT** place anything on the unit during operation. A fire may occur if the unit is covered or touching flammable material, including curtains, draperies, walls, or the like when in operation.
- 29 **DO NOT** spray any type of aerosol spray or flavoring inside the unit while cooking.
- 30 Use caution when inserting and removing anything from the unit, especially when hot.
- 31 Outlet voltages can vary, affecting the performance of your product. To prevent possible illness, use a thermometer to check that your food is cooked to the temperatures recommended.
- 32 **DO NOT** insert metal utensils such as a knife into the unit to remove jammed toast, bagels or any other items. This can damage the heating elements or cause electric shock.
- 33 Unplug the unit and allow it to cool before cleaning any food that become stuck or spilled into cavity.
- 34 **DO NOT** place any of the following materials in the unit: paper, cardboard, plastic, roasting bags and the like. They may cause fire.
- 35 Extreme caution should be exercised when using containers constructed of any materials other than metal or glass.
- 36 **DO NOT** touch hot surfaces. Unit surfaces are hot during and after operation. To prevent burns or personal injury, **ALWAYS** use protective hot pads or insulated oven mitts and use available handles and knobs.
- 37 Please refer to the Cleaning & Maintenance section for regular maintenance of the unit.
- 38 Cleaning and user maintenance shall not be made by children.
- 39 Press the power button to turn unit off and allow to cool completely before cleaning, moving and flipping for storage.
- 40 Unplug from outlet when not in use. To unplug, grasp the plug by the body and pull from the outlet. Never unplug by grasping and pulling the flexible cord.
- 41 **DO NOT** clean with metal scouring pads. Pieces can break off the pad and touch electrical parts, causing a risk of electrical shock.
- 42 **DO NOT** store any materials, other than supplied accessories, in the unit when not in use.
- 43 **DO NOT** use the unit as a source of heat or for drying.
- 44 **DO NOT** use bake tray without handle installed.

### READ AND SAVE THESE INSTRUCTIONS

VISIT [QR.NINJAKITCHEN.COM/ST100SERIES](http://QR.NINJAKITCHEN.COM/ST100SERIES) OR

## SCAN HERE



FOR FULL INSTRUCTIONS  
& PRODUCT REGISTRATION

# TROUBLESHOOTING GUIDE

# Shark | NINJA

## ONE (1) YEAR LIMITED WARRANTY

### ERROR MESSAGES

#### “CALL CUSt SrVC” followed by “Er1,” “Er2,” “Er3,” “Er4,” “Er5,” “Er6,” or “Er7”

Turn off and unplug the unit and call Customer Service at **1-877-646-5288**. So we may better assist you, please register your product online at [registeryourninja.com](http://registeryourninja.com) and have the product on hand when you call.

### FAQ

#### Why won't the unit turn on?

- Make sure the power cord is securely plugged into the outlet.
- Try plugging the cord into a different outlet.
- Reset the circuit breaker if necessary.
- Press the Power button.

#### Why aren't the Oven functions illuminated when the unit is in the horizontal position?

- Make sure the toast lever is pushed all the way back to open the cooking cavity. You will hear a click when the lever is fully pushed back.
- Make sure the flip foot is on the bottom of the unit.

#### Can I look at my food while the unit is cooking?

- Yes, when the unit is in the horizontal position, you can remove the bake tray at any time to check on your food. The cook time will pause until you reinsert the tray. Auto-shutoff will occur after the bake tray has been removed for 10 minutes.
- When the unit is in the vertical position, you can lift the toast lever at any point to check on progress without canceling toasting. Cycle will not pause to move toast lever back down after checking on food.

#### Can I restore the unit to its default settings?

- The unit will remember the last setting used for each function, even if you unplug it. To restore the unit's default settings for each function, press the two SHADE buttons simultaneously for 5 seconds.

#### Why do the heating elements appear to be turning on and off?

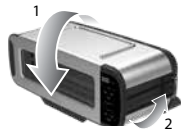
- This is normal. The unit is designed to control temperature precisely for every function by adjusting the heating elements' power levels.

## REPLACEMENT PARTS

To order additional parts and accessories, visit [ninjaaccessories.com](http://ninjaaccessories.com) or contact Customer Service at **1-877-646-5288**. So we may better assist you, please register your product online at [registeryourninja.com](http://registeryourninja.com) and have the product on hand when you call.

## MOVING BETWEEN COOKING POSITIONS

- 1 Flip unit down to the Oven position.
- 2 Push toast lever fully back to open the cooking cavity. There will be an audible click.
- 3 Insert bake tray and set cook time and temp.
- 4 Press START/STOP to begin cooking.
- 5 To move back to the Toaster position, simply flip unit up and the toast lever will return to its default position.



**NOTE:** Sneak a peek at your food during cooking by removing the bake tray. The unit will pause until bake tray has been reinserted.

### TECHNICAL SPECIFICATIONS

Voltage: 120V~, 60Hz  
Power: 1500 Watts

FOODI and NINJA are trademarks of SharkNinja Operating LLC.

This product may be covered by one or more U.S. patents. See [sharkninja.com/patents](http://sharkninja.com/patents) for more information.

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The One (1) Year Limited Warranty applies to purchases made from authorized retailers of **SharkNinja Operating LLC**. Warranty coverage applies to the original owner and to the original product only and is not transferable.

SharkNinja warrants that the unit shall be free from defects in material and workmanship for a period of one (1) year from the date of purchase when it is used under normal household conditions and maintained according to the requirements outlined in the Owner's Guide, subject to the following conditions and exclusions:

#### What is covered by this warranty?

1. The original unit and/or non-wearable parts deemed defective, in SharkNinja's sole discretion, will be repaired or replaced up to one (1) year from the original purchase date.
2. In the event a replacement unit is issued, the warranty coverage ends six (6) months following the receipt date of the replacement unit or the remainder of the existing warranty, whichever is later. SharkNinja reserves the right to replace the unit with one of equal or greater value.

#### What is not covered by this warranty?

1. Normal wear and tear of wearable parts (such as removable pots, racks, pans, etc.), which require regular maintenance and/or replacement to ensure the proper functioning of your unit, are not covered by this warranty. Replacement parts are available for purchase at [ninjaaccessories.com](http://ninjaaccessories.com).
2. Any unit that has been tampered with or used for commercial purposes.
3. Damage caused by misuse, abuse, negligent handling, failure to perform required maintenance (e.g., failure to keep the unit clear of food spills and other debris), or damage due to mishandling in transit.
4. Consequential and incidental damages.
5. Defects caused by repair persons not authorized by SharkNinja. These defects include damages caused in the process of shipping, altering, or repairing the SharkNinja product (or any of its parts) when the repair is performed by a repair person not authorized by SharkNinja.
6. Products purchased, used, or operated outside North America.

#### How to get service

If your appliance fails to operate properly while in use under normal household conditions within the warranty period, visit [ninjakitchen.com/support](http://ninjakitchen.com/support) for product care and maintenance self-help. Our Customer Service Specialists are also available at **1-877-646-5288** to assist with product support and warranty service options, including the possibility of upgrading to our VIP warranty service options for select product categories. So we may better assist you, please register your product online at [registeryourninja.com](http://registeryourninja.com) and have the product on hand when you call.

SharkNinja will cover the cost for the customer to send in the unit to us for repair or replacement. A fee of \$20.95 (subject to change) will be charged when SharkNinja ships the repaired or replacement unit.

#### How to initiate a warranty claim

You must call **1-877-646-5288** to initiate a warranty claim. You will need the receipt as proof of purchase. We also ask that you register your product online at [registeryourninja.com](http://registeryourninja.com) and have the product on hand when you call, so we may better assist you. A Customer Service Specialist will provide you with return and packing instruction information.

#### How state law applies

This warranty gives you specific legal rights, and you also may have other rights that vary from state to state. Some states do not permit the exclusion or limitation of incidental or consequential damages, so the above may not apply to you.

## ACCESSORIES FOR PURCHASE

We offer a suite of custom-made accessories for your Ninja® Foodi™ Flip Toaster. Visit [ninjaaccessories.com](http://ninjaaccessories.com) to expand your capabilities and take your cooking to the next level.



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