# **Stone Sharpening Wheel Guide**

The stone sharpening wheel inside the sharpener is the component that sharpens your knives. It is recommended to replace the wheel **every 2 years.** 

#### TO REMOVE THE STONE SHARPENING WHEEL:

1. Move slider to the bottom of the sharpener.



2. Lay the sharpener horizontally and open the stone sharpening wheel access door.



**3.** Pull the wheel holder towards you until it snaps in place.



4. Remove the wheel by unsnapping and rotating the wheel pin clip upwards 90 degrees. Slide the pin out and remove the wheel.



5. Replace the wheel by placing it in the holder. Insert the wheel pin through the wheel and snap the wheel pin clip in place.



6. Gently raise the wheel holder back to its original position inside the sharpener and close the door.



To purchase a replacement wheel, visit ninjakitchen.com

# **Troubleshooting**

**IMPORTANT: DO NOT** insert knife at an angle. To prevent jamming, insert knife straight down into sharpening slot.

If knife is jammed in the sharpening slot, proceed with the steps below.

- Ensure the slider is all the way at the bottom of the sharpener.
- Ensure you are fully pushing down and holding the release button.
- **3.** Carefully try to pull the knife out at the same angle it was inserted, even if it wasn't inserted straight.
- **4.** If your knife is still jammed, please call Customer Service.

For other questions, please call Customer Service at +1 (855) 460-5431.

Visit **ninjakitchen.com/support** for FAQs, care instructions, and maintenance guidelines.

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# **Quick Start Guide**

### **Sharpening Guide**

IMPORTANT: Knives arrive sharp. DO NOT sharpen immediately. DO NOT insert wet and unclean knives. To maintain optimal sharpness, follow the sharpening steps at least every 2 weeks.

### **TO SHARPEN:**

- Place the sharpener vertically on a stable, level surface and move the slider to the bottom of the sharpener.
- Insert a clean Ninja knife straight into designated section
  of sharpening slot with the <u>blade edge pointing down</u>
  towards the Ninja logo. There will be some resistance
  when inserting. The knife should come to a hard stop
  when firmly pushed straight down.





# LARGE HANDLE Insert into wide section of slot (Chef and Santoku Knives)





**SMALL HANDLE**Insert into narrow section of slot (Utility, Steak, and Paring Knives)

- 3. Place one hand on the slider and one on the grip area. Slide all the way up and down 10 times. A slight click will be heard when the slider travels all the way to the top and bottom. There may be minor resistance.
- 4. Ensure the slider is at the bottom of the sharpener. <u>Push down and hold the release</u> <u>button</u> while carefully removing the knife. Repeat steps above if knife is not to preferred sharpness.







### **Product Features**

### **NOTE: DO NOT** store knives in sharpener.



# **Cleaning & Care**





Clean stone sharpening wheel every 6 months with running water and a soft bristle brush. Replace every 2 years.\* Wipe knife sharpener to clean with a damp, not wet, dish towel or paper towel.

\*Instructions for removing the stone sharpening wheel on back page

## **Sharpener Tips & Tricks**

### Frequent sharpening will not damage knives.



**ONLY** sharpen clean Ninja branded cutlery.\*



**DO NOT** sharpen Shears or serrated Bread Knife.



Knife is secured when correctly inserted. It is unnecessary to hold the knife handle while sharpening.



The upstroke positions the stone sharpening wheel. The downstroke sharpens the knife.



Slider must travel the full length of the sharpener, regardless of knife size.



To remove sharpened knife, hold release button down on the side of the sharpener while carefully removing the knife.



Rinse and dry knife thoroughly after sharpening to remove metal shavings.



Repeat sharpening steps for each clean knife **every 2 weeks.** 

For questions or to register your product, visit us online at ninjakitchen.com









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\*NeverDull Sharpener designed for Ninja knives only. Using other branded knives could damage both your sharpener and knives.