

NINJA®

BL640

Series

OWNER'S GUIDE



ninjakitchen.com

THANK YOU FOR PURCHASING

The Nutri Ninja® Blender Duo® with Auto-IQ® Technology



REGISTER YOUR PURCHASE

- registeryourninja.com
- 1-877-646-5288
- Scan QR code using mobile device

RECORD THIS INFORMATION

Model Number: _____
Serial Number: _____
Date of Purchase: _____
(Keep receipt)
Store of Purchase: _____

THIS BOOK COVERS MODEL NUMBER:

BL640

TECHNICAL SPECIFICATIONS

Voltage: 120V~, 60Hz
Power: 1200 Watts

PITCHER CAPACITY:

72 oz. 2.1 L, 9 cups)

MAX LIQUID CAPACITY:

64 oz. (1.9 L, 8 cups)

NUTRI NINJA® CUP CAPACITY:

18 oz. (530 ml, 2.25 cups)
24 oz. (710 ml, 3 cups)
32 oz. (950 ml, 4 cups)




TIP: You can find the model and serial numbers on the QR code label on the back of the unit by the power cord.

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IMPORTANT SAFETY INSTRUCTIONS

PLEASE READ CAREFULLY BEFORE USE • FOR HOUSEHOLD USE ONLY

	Read and review instructions for operation and use.
	Indicates the presence of a hazard that can cause personal injury, death or substantial property damage if the warning included with this symbol is ignored.
	For indoor and household use only.
When using electrical appliances, basic safety precautions should always be followed, including the following:	

WARNING

To reduce the risk of injury, fire, electrical shock or property damage, basic safety precautions must always be followed, including the following numbered warnings and subsequent instructions. Do not use appliance for other than intended use.

- 1 Read all instructions prior to using the appliance and its accessories.
- 2 Carefully observe and follow all warnings and instructions. This unit contains electrical connections and moving parts that potentially present risk to the user.
- 3 Take your time and exercise care during unpacking and appliance setup. This appliance contains sharp, loose blades that can cause injury if mishandled.
- 4 Take inventory of all contents to ensure you have all parts needed to properly and safely operate your appliance.
- 5 Blades are sharp. Handle carefully.
- 6 This product is provided with a Stacked Blade Assembly. **ALWAYS** exercise care when handling blade assemblies. The blade assemblies are sharp and are **NOT** locked in place in their containers. The blade assemblies are designed to be removable to facilitate cleaning and replacement if needed. **ONLY** grasp the blade assembly by the top of the shaft. Failure to use care when handling the blade assemblies will result in a risk of laceration.
- 7 **ALWAYS** exercise care when handling the Pro Extractor Blades® Assembly. The blades are sharp. **ONLY** grasp the Pro Extractor Blades Assembly by the outer perimeter of the blade assembly base. Failure to use care when handling the blade assembly will result in a risk of laceration.
- 8 Turn the appliance **OFF**, then unplug the appliance from the outlet when not in use, before assembling or disassembling parts, and before cleaning. To unplug, grasp the plug by the body and pull from the outlet. **NEVER** unplug by grasping and pulling the flexible cord.
- 9 Before use, wash all parts that may contact food. Follow washing instructions covered in this instruction manual.
- 10 Before each use, inspect blade assemblies for damage. If a blade is bent or damage is suspected, contact SharkNinja to arrange for replacement.
- 11 **DO NOT** use this appliance outdoors. It is designed for indoor household use only.

- 12 This appliance has a polarized plug (one prong is wider than the other). To reduce the risk of electric shock, this plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. **DO NOT** modify the plug in any way.
- 13 **DO NOT** operate any appliance with a damaged cord or plug, or after the appliance malfunctions or is dropped or damaged in any manner. This appliance has no user-serviceable parts. If damaged, contact SharkNinja for servicing.
- 14 This appliance has important markings on the plug blade. The entire supply cord is not suitable for replacement. If damaged, please contact SharkNinja for service.
- 15 Extension cords should **NOT** be used with this appliance.
- 16 To protect against the risk of electric shock, **DO NOT** submerge the appliance or allow the power cord to contact any form of liquid.
- 17 **DO NOT** allow the cord to hang over the edges of tables or counters. The cord may become snagged and pull the appliance off the work surface.
- 18 **DO NOT** allow the unit or the cord to contact hot surfaces, including stoves and other heating appliances.
- 19 **ALWAYS** use the appliance on a dry and level surface.
- 20 **DO NOT** allow children to operate this appliance or use as a toy. Close supervision is necessary when any appliance is used near children.
- 21 This appliance is **NOT** intended to be used by people with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- 22 **ONLY** use attachments and accessories that are provided with the product or are recommended by SharkNinja. The use of attachments, including canning jars, not recommended or sold by SharkNinja may cause fire, electric shock, or injury.
- 23 **NEVER** place a blade assembly on the motor base without it first being attached to its corresponding container (pitcher or cup) with the lid also in place.
- 24 Keep hands, hair, and clothing out of the container when loading and operating.
- 25 During operation and handling of the appliance, avoid contact with moving parts.

SAVE THESE INSTRUCTIONS

IMPORTANT SAFETY INSTRUCTIONS

PLEASE READ CAREFULLY BEFORE USE • FOR HOUSEHOLD USE ONLY

⚠ WARNING

To reduce the risk of injury, fire, electrical shock or property damage, basic safety precautions must always be followed, including the following numbered warnings and subsequent instructions. Do not use appliance for other than intended use.

- 26 DO NOT** fill containers past the **MAX FILL** or **MAX LIQUID** lines.
- 27 DO NOT** operate the appliance with an empty container.
- 28 DO NOT** microwave any containers or accessories provided with the appliance.
- 29 NEVER** leave the appliance unattended while in use.
- 30 DO NOT** blend hot liquids. Doing so may result in pressure buildup and steam exposure that can pose a risk of the user being burned.
- 31 DO NOT** process dry ingredients with the Single-Serve Blending Cup and Pro Extractor Blades® Assembly, or the pitcher and Stacked Blade Assembly.
- 32 DO NOT** perform grinding operations with the Single-Serve Blending Cup and Pro Extractor Blades Assembly, or the pitcher and Stacked Blade Assembly.
- 33 NEVER** operate the appliance without lids and caps in place. **DO NOT** attempt to defeat the interlock mechanism. Ensure the container and lid are properly installed before operation.
- 34** Before operation, ensure all utensils are removed from containers. Failure to remove utensils can cause containers to shatter and potentially result in personal injury and property damage.
- 35** Keep hands and utensils out of containers while chopping to reduce the risk of severe personal injury or damage to the blender/food chopper. A scraper may be used **ONLY** when the blender or processor is not running.
- 36** If you find unmixed ingredients sticking to the sides of the cup, stop the appliance, remove the blade assembly, and use a scraper to dislodge ingredients.
- 37 DO NOT** open the pitcher's pour spout cap while blender is operating.
- 38** If you find unmixed ingredients sticking to the sides of the pitcher, stop the appliance, remove the lid, and use a spatula to dislodge ingredients. **NEVER** insert your hands into the pitcher, as you may contact one of the blades and experience a laceration.
- 39 DO NOT** attempt to remove the container or lid from the motor base while the blade assembly is still spinning. Allow the appliance to come to a complete stop before removing lids and containers.
- 40** If the appliance overheats, a thermal switch will activate and temporarily disable the motor. To reset, unplug the appliance and allow it to cool for approximately 30 minutes before using again.
- 41 DO NOT** expose the containers and accessories to extreme temperature changes. They may experience damage.
- 42** Upon completion of processing, ensure the blade assembly is removed **BEFORE** emptying container's contents. Remove the blade assembly by carefully grasping the top of the shaft and lifting it from the container. Failure to remove the blade assembly before emptying the container results in a risk of laceration.
- 43** If using the pitcher's pour spout, hold the cover in place on the container or ensure lid lock is engaged when pouring to avoid risk of injury.
- 44** Remove the Pro Extractor Blades® Assembly from the Single-Serve Cup upon completion of blending. **DO NOT** store ingredients before or after blending them in the cup with the blade assembly attached. Some foods may contain active ingredients or release gases that will expand if left in a sealed container, resulting in excessive pressure buildup that can pose a risk of injury. For ingredient storage in the cup, use only Spout Lid to cover.
- 45** The maximum wattage rating for this appliance is based on the configuration of the Pro Extractor Blades Assembly and Single-Serve Cup. Other configurations may draw less power or current.
- 46 DO NOT** submerge the motor base or control panel in water or other liquids. **DO NOT** spray motor base or control panel with any liquid.
- 47 DO NOT** attempt to sharpen blades.
- 48** Turn off the appliance and unplug the motor base before cleaning.

SAVE THESE INSTRUCTIONS

GETTING TO KNOW YOUR NUTRI NINJA® BLENDING DUO® WITH AUTO-iQ®

The Nutri Ninja Blender Duo with AUTO-iQ Technology is a professional, high-powered innovative tool with a sleek design and outstanding performance, a true asset to any kitchen. The Nutri Ninja Blender Duo with AUTO-iQ Technology features intelligent programs that combine unique pulsing, blending and pausing patterns that do the work for you. Get great results every time with no guesswork required. For best results, be sure to carefully read all the instructions contained in the manual before using this appliance.

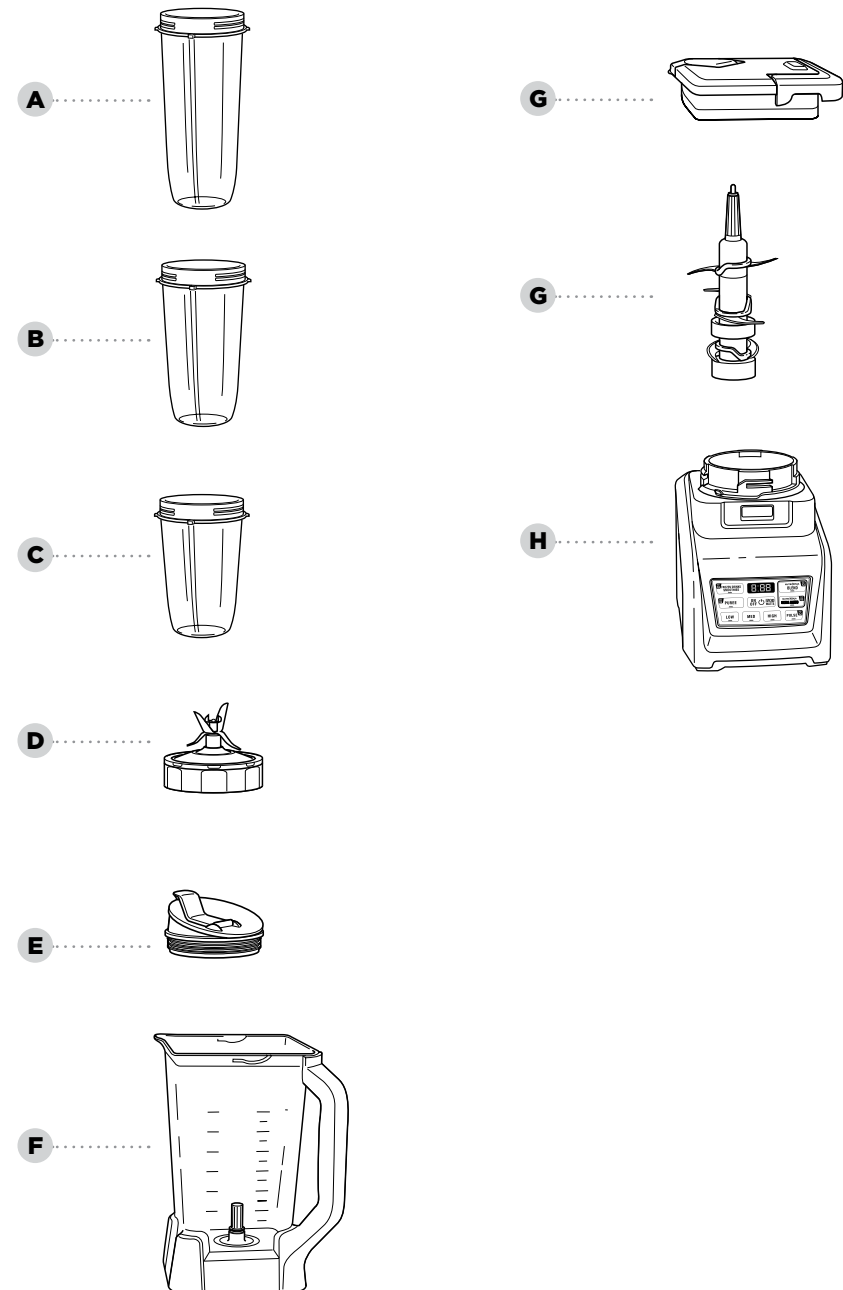
NOTE: The quantity, sizes, and presence of some accessories depends on the specific model configurations. The top flap of your box shows the select accessories that are included with your model.

NOTE: Blade assemblies are **NOT** interchangeable.

MAIN UNIT

- A** 32 oz. Nutri Ninja Cup
- B** 24 oz. Nutri Ninja Cup
- C** 18 oz. Nutri Ninja Cup
- D** Pro Extractor Blades® Assembly
- E** Spout Lids
- F** Pitcher
- G** Pitcher Lid with Locking Handle
- H** Stcked Blade Assembly
- I** Motor Base
- J** Power Cord (not shown)

PARTS



BEFORE FIRST USE

IMPORTANT: Review all warnings on pages 4–7 before proceeding.

DID YOU KNOW?

- You can take your drinks on the go using the spout lid.
- The cup, lid, and blade assembly are BPA free and dishwasher safe.

NOTE: Handle the Pro Extractor Blades® Assembly by grasping around the perimeter of the blade assembly base.

NOTE: All attachments are dishwasher safe. It is recommended that the cup, lid, and blade assembly be placed on the top rack of the dishwasher. Ensure blade assembly and lid are removed from the cup before placing in the dishwasher. Exercise care when handling blade assembly.

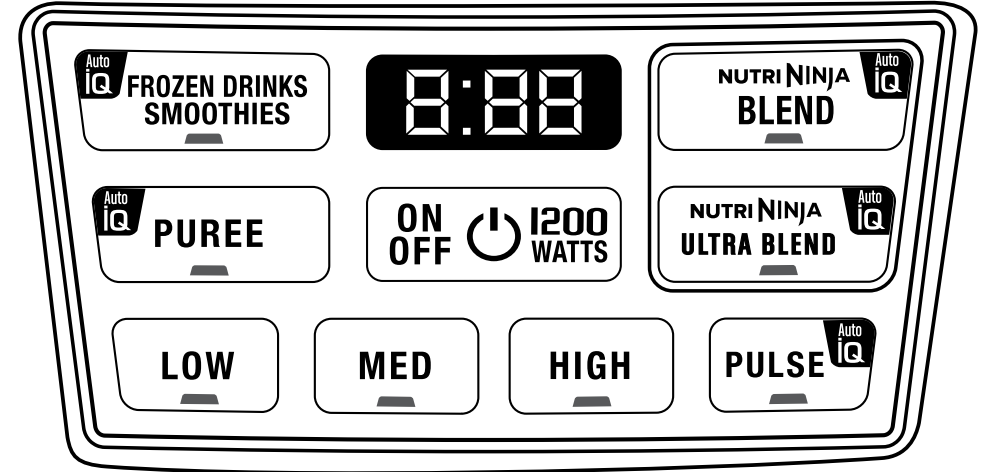
- 1 Remove all packaging material and labels from the appliance. Separate/remove all parts from each other.
- 2 Wash the lids, pitcher, Nutri Ninja® cups and Blade Assemblies in warm, soapy water. When washing the blade assemblies, use a dish-washing utensil with a handle to avoid direct hand contact with blades.
- 3 Handle blade assemblies with care to avoid contact with sharp edges. Rinse and air dry thoroughly.
- 4 The pitcher, Nutri Ninja cups, lids, and blade assemblies, are all dishwasher safe. It is recommended that the lids and blade assemblies be placed on the top rack. Ensure that the blade assemblies are removed from the containers before placing in the dishwasher.
- 5 Wipe the motor base clean with a damp cloth.

FEATURES

🔌 Use the Power button to turn the unit on or off.

AUTO-iQ® PROGRAMS

Intelligent preset programs combine unique blending and pausing patterns that do the work for you. Once a preset program is selected, it will start immediately and automatically stop when blending is complete. To stop blending before the end of the program, press the currently active button again.



Nutri Ninja® | Ninja® Blender Duo® with AUTO-iQ® Technology Features:

- Ninja Blade Technology
- BPA Free Pitcher, Nutri Ninja Cups and Lids
- Drip-Free Pour Spout
- LED Control Panel with Timer
- Sturdy, Non-Slip Base
- Smart Lid technology for easy release
- 3 speeds: Low, Medium, & High
- 5 AUTO-iQ Programs - AUTO-iQ Frozen Drinks/Smoothies, AUTO-iQ Puree, Nutri Ninja AUTO-iQ Blend, Nutri Ninja AUTO-iQ Ultra Blend and AUTO-iQ Pulse
- Nutri Ninja Nutrient & Vitamin Extraction*

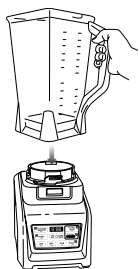
* Extract a drink containing vitamins and nutrients from fruits and vegetables

ASSEMBLY & USE OF THE PITCHER

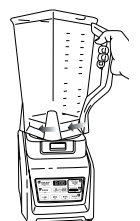
IMPORTANT: Review all warnings on pages 4-7 before proceeding.

ASSEMBLY

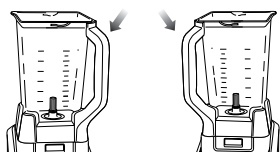
- 1 Place the motor base on a clean, dry, level surface such as a counter or table top. Press down on the motor base to make sure that the Suction Cups adhere to the counter or table top.



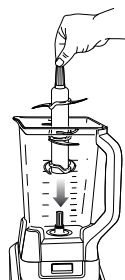
- 2 Align and lower the Pitcher onto the motor base. Handle should be aligned slightly to the right of the "LOCK" symbol on the motor base.



- 3 Rotate the pitcher clockwise until it clicks in place. As the pitcher rotates, it will lower and the safety tabs on the bottom of the pitcher will slide under the safety tabs on the top of the motor base.



- 4 The pitcher can be placed on the motor base two ways; the handle can be on the front right corner or the front left corner.



- 5 Holding the Stacked Blade Assembly by the top of the shaft, place it onto the drive gear inside the pitcher. Ensure that the Stacked Blade Assembly is seated properly and is standing upright.

NOTE: The Stacked Blade Assembly will fit loosely on the drive gear.

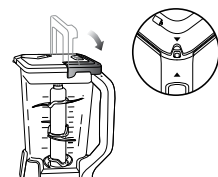
- 6 Add the ingredients to the pitcher, making sure that they do not exceed the highest measured marking line on the side of the pitcher.

NOTE: If you need to add additional ingredients while the appliance is processing, open the pour spout cap and pour the ingredients in through the opening.

NOTE: When blending any kind of liquids, such as mixtures of any drinks or smoothies, do not exceed the "MAX" liquid mark (64 oz.) on the Pitcher.

- 7 Plug the power cord into the electrical outlet and press the power button (⏻).

IMPORTANT: As a safety feature, the power light (⏻) will flash and the motor will not work if the Pitcher and lid are not installed correctly. When the Pitcher and lid are installed properly, the power light (⏻) will be solid, indicating that the appliance is ready for use.



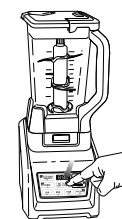
- 8 Holding the lid by the handle in the upright position, place it on top of the Pitcher aligning the triangle (▼) located on the lid with the triangle (▲) located on the Pitcher's handle. Press the handle down until you hear a click. The triangles on the lid and the pitcher handle **MUST** be aligned in order for the blender to turn on.
- 9 Review warning and caution statements on page 13 before proceeding.



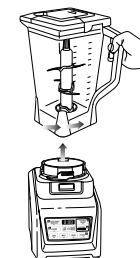
NOTE: Nutri Ninja® | Ninja® Blender Duo® with AUTO-iQ® Technology can sense which jar is on the motor base. The function lights will illuminate depending on which jar is placed on the motor base.



- 10 Press the power button to turn on the unit. Select the speed or AUTO-iQ Program that best suits your needs. The AUTO-iQ program will stop the appliance automatically at the end of the program.
- 11 To pause the appliance, press the selected speed or AUTO-iQ Program a second time. When the program is paused, the light on the program button will flash until you press it again to resume the rest of the program.



- 12 When you have reached your desired consistency, stop the appliance by pressing the power button (⏻) and wait for the Stacked Blade Assembly to stop turning.



- 13 Turn the pitcher counter clockwise to remove and then lift off the base.
- 14 Open the pour spout cap and use the spout to empty liquid contents.



- 15 For thicker consistencies, first remove the lid by pressing the release button and pulling the lid handle up to a 90 degree angle to lift lid off the pitcher. Then, carefully remove the Stacked Blade Assembly by the top of the shaft. Place Stacked Blade Assembly away from the work area to avoid accidental contact. Finally, empty contents from the pitcher.
- 16 Make sure that the unit is unplugged when not in use.

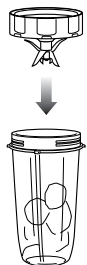
ASSEMBLY & USE OF NUTRI NINJA® CUP

IMPORTANT: Review all warnings on pages 4-7 before proceeding.

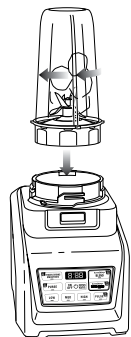


NOTE: Nutri Ninja® | Ninja® Blender Duo™ with AUTO-iQ® Technology can sense which jar is on the motor base. The function lights will illuminate depending on which jar is placed on the motor base.

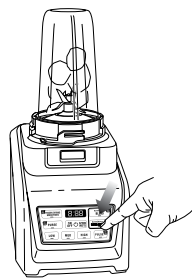
- 1 Place the motor base on a clean, dry, level surface such as a counter or table top. Press down on the motor base to make sure that the suction cups adhere to the counter or table top.
- 2 Add ingredients to the Nutri Ninja cup.



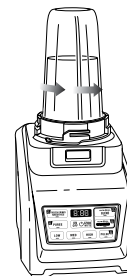
- 3 Place the Pro Extractor Blades® Assembly onto the cup and tightly screw it on clockwise until you have a good seal.



- 4 Turn the Nutri Ninja cup upside down and place it onto the motor base, aligning the tabs on the cup with the motor base. Rotate the Nutri Ninja cup clockwise until it locks in place, you will hear a click when the lock is engaged.



- 5 Press the power button on, and select the speed or AUTO-iQ program that suits your needs. The AUTO-iQ program will stop the appliance automatically at the end of the program.
- 6 To pause the appliance, press the selected speed or AUTO-iQ Program a second time. When the program is paused, the light on the program button will flash until you press it again to resume the rest of the program.



- 7 Once you have reached your desired consistency, stop the appliance by pressing the power button and wait for the blade to stop turning. Turn the Nutri Ninja® cup counter- clockwise and pull straight up to remove.

NOTE: Do not overfill! To avoid spilling, do not add ingredients past the “Max Liquid” line.

- 8 Turn the cup upright and remove the Pro Extractor Blades® Assembly by twisting the blade assembly counter- clockwise.
- 9 Place the Spout Lid onto the Nutri Ninja cup and twist to seal.
- 10 Make sure that the motor base is unplugged when not in use.
- 11 For storage, only use the Spout lid to cover.
- 12 Be sure to store the Pro Extractor Blades Assembly attached to an empty cup when not in use.
- 13 Make sure that the motor base is unplugged when not in use.

PROGRAMS, SPEED SETTING AND USES FOR THE PITCHER

FUNCTION	BLADE TYPE	SPEED OR PROGRAM	TYPE OF FOOD
Processing	Stacked Blade	Auto-IQ® Purée Medium	Dips Batters
Chopping	Stacked Blade	Auto-IQ Pulse	Salsa Vegetables Nuts
Frozen Drinks/ Ice Crush	Stacked Blade	Auto-IQ Frozen Drinks/Smoothies	Ice, Frozen Drinks Smoothies
Pureeing	Stacked Blade	Auto-IQ Food Puree	Smoothies Soups* Milkshakes

* When blending soups, make sure they're cooled to room temperature first - Ninja® containers are not intended for hot blending.

PROGRAMS, SPEED SETTINGS AND USES FOR THE NUTRI NINJA® CUP

FUNCTION	BLADE TYPE	SPEED OR PROGRAM	TYPE OF FOOD
Smoothies	Pro Extractor Blades® Assembly	Nutri Ninja Auto-iQ Blend	Smoothies Frappes Milkshakes Protein Drinks
Green Smoothies	Pro Extractor Blades Assembly	Nutri Ninja Auto-iQ Blend	Frozen Fruits Frozen Vegetables Kale Celery Spinach Seeds Ice
Grating	Pro Extractor Blades Assembly	Auto-iQ Pulse High	Grated Cheese Bread Crumbs Spices
Chopping	Pro Extractor Blades Assembly	Auto-iQ Pulse High	Salsa Vegetables Nuts

IMPORTANT: Do not run the appliance over 4 minutes at a time to prevent overheating of the appliance.

*When blending sauces and soups, make sure they're cooled to room temperature first - Ninja® containers are not intended for hot blending.

⚠ CAUTION: DO NOT process dry ingredients without adding liquid to the cup. This product is not intended for dry blending.

CARE & MAINTENANCE

CLEANING

- 1 Separate/remove all parts from each other.
- 2 **Hand-Washing:** Wash the lids, pitcher, food processor bowl, Nutri Ninja® cup and blade assemblies in warm, soapy water. When washing the blade assemblies, use a dish-washing utensil with a handle to avoid direct hand contact with blades. Handle blade assemblies with care to avoid contact with sharp edges. Rinse and air dry thoroughly.
- 3 **Dishwasher:** The containers, lids, blade assemblies and attachments are all dishwasher safe. The lids and blade assemblies are top rack dishwasher safe. Ensure the blade assemblies are removed from the containers before placing in the dishwasher.
- 4 Wipe the motor base clean with a damp cloth.

Please call customer service if any servicing needs to be performed on the appliance at **1-877-646-5288**.

STORING

Store the Ninja® Blender Duo® with Auto-IQ®Technology upright with the blade assembly inside the corresponding container with the lid secured on top. Do not place anything on top. Store the rest of the attachments in a safe place where they will not be damaged and won't cause harm. Insert the power cord into the cord storage area located in the back of the motor base.

DO NOT store blended or unblended ingredients in the Nutri Ninja Cup with the Blade Assembly attached. Use only the spout lid when storing blended or unblended ingredients in the cup.

RESETTING THE MOTOR THERMOSTAT

The Ninja Blender Duo features a unique safety system which prevents damage to the unit's motor and drive system should you inadvertently overload your appliance. If the appliance is being overloaded, the motor will stop. Allow the appliance to cool for approximately 30 minutes. To reset the appliance, follow the resetting procedure below:

- 1 Unplug the appliance from the electrical outlet.
- 2 Remove and empty the container and ensure that no food is jamming the blade assemblies.
- 3 Allow the appliance to cool for approximately 30 minutes.
- 4 Re-install the container onto the base and re-plug the appliance into the electrical outlet.
- 5 Proceed to use the appliance as before making sure not to exceed the recommended maximum capacities.

TROUBLESHOOTING GUIDE

WARNING: To reduce the risk of shock and unintended operation, turn power off and unplug unit before troubleshooting.

Motor Doesn't Start or Blade Assembly Doesn't Rotate.

- Make sure the container is securely placed on motor base.
- Make sure the lid is securely on container in the correct position (align arrows).
- The appliance is turned "Off". Press the power button (⏻) to turn "On".
- Check that the plug is securely inserted into the electrical outlet.
- Check the fuse or circuit breaker.
- The unit has overloaded. The appliance will stop and the power light will flash. Unplug and wait approximately 30 minutes before using again.
- The unit has overheated. Unplug and wait approximately 30 minutes before using again.
- Check to make sure the unit is not overloaded.

Food is Unevenly Chopped.

- Either you are chopping too much food at one time, or the pieces are not of even size and processing smaller amounts per batch.

Food is Chopped Too Fine or is Too Watery.

- The food has been over processed. Use Auto-iQ® Pulse button for controlled processing.

Food Collects On Lid or On the Sides of the Container.

- The mixture is too thick. Add more liquid.

You Cannot Achieve Snow From Solid Ice.

- Do not use ice that has been sitting out or has started to melt. Use ice straight from the freezer.
- Start with a few pulses and then go to a continuous blending cycle.

Motor Base Won't Stick to Counter or Table Top.

- Make sure surface and suction feet are wiped clean. Suction feet will only stick to smooth surfaces. Suction feet WILL NOT stick on some surfaces such as, wood, tile and non-polished finishes.
- **DO NOT** attempt to use appliance when the motor base is stuck to a surface that is not secure, (cutting board, platter, plates, etc.).

You get an "Err" Message.

- Your Ninja® is able to detect which jar is on the base. You may be trying to use a program that is not designed for the jar you have installed. The programs will light up indicating which programs are available for each jar.

You have a blinking red light.

- The unit is not installed properly. For your safety the unit will only be able to be turned on when it is properly assembled. Please refer to the assembly pages of this inspiration guide for assistance.

REPLACEMENT PARTS

To order additional parts and accessories, visit ninjaaccessories.com or contact Customer Service at **1-877-646-5288**.

PRODUCT REGISTRATION

Please visit registeryourninja.com or call 1-877-646-5288 to register your new Ninja® product within ten (10) days of purchase. You will be asked to provide the store name, date of purchase, and model number along with your name and address.

The registration will enable us to contact you in the unlikely event of a product safety notification. By registering, you acknowledge you have read and understood the instructions for use and warnings set forth in the accompanying instructions.

Shark | NINJA

ONE (1) YEAR LIMITED WARRANTY

The One (1) Year Limited Warranty applies to purchases made from authorized retailers of **SharkNinja Operating LLC**. Warranty coverage applies to the original owner and to the original product only and is not transferable.

SharkNinja warrants that the unit shall be free from defects in material and workmanship for a period of one (1) year from the date of purchase when it is used under normal household conditions and maintained according to the requirements outlined in the Owner's Guide, subject to the following conditions and exclusions:

What is covered by this warranty?

1. The original unit and/or non-wearable parts deemed defective, in SharkNinja's sole discretion, will be repaired or replaced up to one (1) year from the original purchase date.
2. In the event a replacement unit is issued, the warranty coverage ends six (6) months following the receipt date of the replacement unit or the remainder of the existing warranty, whichever is later. SharkNinja reserves the right to replace the unit with one of equal or greater value.

What is not covered by this warranty?

1. Normal wear and tear of wearable parts (such as blending vessels, lids, cups, blades, blender bases, removable pots, racks, pans, etc.), which require regular maintenance and/or replacement to ensure the proper functioning of your unit, are not covered by this warranty. Replacement parts are available for purchase at ninjaaccessories.com.
2. Any unit that has been tampered with or used for commercial purposes.
3. Damage caused by misuse, abuse, negligent handling, failure to perform required maintenance (e.g., failure to keep the well of the motor base clear of food spills and other debris), or damage due to mishandling in transit.
4. Consequential and incidental damages.
5. Defects caused by repair persons not authorized by SharkNinja. These defects include damages caused in the process of shipping, altering, or repairing the SharkNinja product (or any of its parts) when the repair is performed by a repair person not authorized by SharkNinja.
6. Products purchased, used, or operated outside North America.

How to get service

If your appliance fails to operate properly while in use under normal household conditions within the warranty period, visit ninjakitchen.com/support for product care and maintenance self-help. Our Customer Service Specialists are also available at **1-877-646-5288** to assist with product support and warranty service options, including the possibility of upgrading to our VIP warranty service options for select product categories. So we may better assist you, please register your product online at registeryourninja.com and have the product on hand when you call.

SharkNinja will cover the cost for the customer to send in the unit to us for repair or replacement. A fee of \$19.95 (subject to change) will be charged when SharkNinja ships the repaired or replacement unit.

How to initiate a warranty claim

You must call **1-877-646-5288** to initiate a warranty claim. You will need the receipt as proof of purchase. We also ask that you register your product online at registeryourninja.com and have the product on hand when you call, so we may better assist you. A Customer Service Specialist will provide you with return and packing instruction information.

How state law applies

This warranty gives you specific legal rights, and you also may have other rights that vary from state to state. Some states do not permit the exclusion or limitation of incidental or consequential damages, so the above may not apply to you.

SharkNinja Operating LLC
US: Needham, MA 02494
1-877-646-5288
ninjakitchen.com

Illustrations may differ from actual product. We are constantly striving to improve our products; therefore the specifications contained herein are subject to change without notice.

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For SharkNinja U.S. patent information, visit sharkninja.com/uspatents

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